

AEC Confidence and Vendor Options

AEC Confidence

AEC Confidence is an option included in AEC/AEC II[®] file processing that can assist in minimizing the analysis of AEC returned corrections. This option is used to return **only** the AEC corrections where the AEC enhanced computer logic indicates a high confidence in the returned correction. These records usually result in a DPV[®] confirmation code of SS, P1, P2, or P4 and should delivery point validate at a primary address level (*dependent on the CASS[™] software used and the frequency of its USPS[®] data source*). All records that do not have the highest level of confidence (*usually resulting in an AEC return code 'SS' or 'P4'*) as determined through our logic will be sent through AEC II for resolution based on Delivery Force Knowledge[™].

- SS – Exact Match
- P1 – Secondary Address Invalid
- P2 – Secondary Address Missing
- P4 – Mail is dropped; final distribution to end recipient not provided through the USPS; Secondary information may or may not be necessary.

Vendor Process

Vendors can now include a header record in each file submitted for processing. Including the header record in each file will enable customers to submit and receive multiple files without submitting the Address Element Correction and AECII Processing Request form with each file submitted. Vendors are required to have a USPS CAPS account which will be charged according to the file processing information provided in the header record of each file. To begin processing:

1. Use the **AEC/AEC II Header Record Layout** when preparing files for processing.
2. Complete and sign the **AEC/AEC II Processing Request for Vendors Form (AEC203.pdf)**. This form is submitted once and is applicable for each file submitted thereafter. Vendors are required to have a USPS CAPS account which will be charged according to the values provided in the header record of each file.
3. Fax the signed **AEC/AEC II Processing Request for Vendors Form** to:
 - Attention: Office Services
 - Fax: 901-681-4409
4. Submit files electronically, according to the Electronic File Requirements outlined in the AEC/AECII User Guide.
5. After processing is complete, the National Customer Support Center will return the original address file. A summary data report listing the number of addresses processed and elements corrected in addition to a diagnostic report listing information about the content of each original mailing file will be included with the return address file.

For more information about the AEC Confidence option and the Vendor process, please refer to the AEC/AECII User guide located on the RIBBS[®] website at <https://ribbs.usps.gov/aec>.

Should you have any questions or need additional information, please contact AEC Support at 1-800-238-3150.

Thank you,

AEC Department