



MTAC User Group 007 Meeting



June 24, 2014

- ❑ MTEOR for Local Mailer Updates
- ❑ MTEOR Enhancements Updates



MTEOR for Local Mailer Updates



Great Lakes Area Survey Results

- ❑ The MTEOR for Local Mailer Feedback Survey was sent out to Mailers in the Great Lakes Area on May 19th
- ❑ Mailers are very happy with the system. Direct quotes include:
 - *I'm very happy with the service*
 - *The site was easy to navigate and it is simple to place orders*
- ❑ Suggested changes include:
 - *Allow Mailers to place standing orders*
 - *Allow same-day and next-day ordering*
 - *Receive automated emails/notification when the request has been received by the plant and is ready for pick up*

Feedback will continue to be gathered through surveys as MTEOR launches across the nation.



Southern Area Launch

- MTEOR for Local Mailer launched in the Southern Area on June 2, 2014

#	Service NASS	Active Mailers*
1	NASS 317 - ALBANY	0
2	NASS 790 - AMARILLO TX P&DC	7
3	NASS 362 - ANNISTON MAIN PO	2
4	NASS 308 - AUGUSTA GA P&DC	2
5	NASS 786 - AUSTIN TX P&DC	17
6	NASS 707 - BATON ROUGE LA P&DF	1
7	NASS 350 - BIRMINGHAM AL P&DC	13
8	NASS 350AX - BIRMINGHAM ANNEX B	2
9	NASS 75Z - DALLAS TX NDC	1
10	NASS 725 - DALLAS TX P&DC	24
11	NASS 798 - EL PASO TX P&DC	4
12	NASS 333 - FT LAUDERDALE FL P&DC	18
13	NASS 339 - FT MYERS FL P&DC	7
14	NASS 760 - FT WORTH TX P&DC	4
15	NASS 326 - GAINESVILLE	1
16	NASS 770 - HOUSTON TX P&DC	1
17	NASS 357 - HUNTSVILLE AL P&DF	4
18	NASS 390 - JACKSON MS P&DC	5
19	NASS JAX - JACKSONVILLE FL AMC	1

#	Service NASS	Active Mailers*
20	NASS 32Z - JACKSONVILLE FL NDC	7
21	NASS 320 - JACKSONVILLE P&DC	4
22	NASS 705 - LAFAYETTE P&DF	8
23	NASS 720 - LITTLE ROCK AR P&DC	6
24	NASS 793 - LUBBOCK P&DC	0
25	NASS 310 - MACON GA P&DC	1
26	NASS 393 - MERIDIAN MS	17
27	NASS 331 - MIAMI FL P&DC	10
28	NASS 327 - MID FLORIDA MPC	4
29	NASS 365 - MOBILE AL PFC	7
30	NASS 360 - MONTGOMERY AL P&DC	8
31	NASS 700 - NEW ORLEANS LA P&DC	4
32	NASS 773 - NORTH HOUSTON TX P&DC	32
33	NASS 750 - NORTH TEXAS P&DC	3
34	NASS 727 - NW ARKANSAS P&DC	15
35	NASS 730 - OKLAHOMA OK P&DC	2
36	NASS 32H - ORLANDO FL MPA	13
37	NASS 328 - ORLANDO FL P&DC	0

* Data is current as of June 17, 2014



Southern Area Launch

- ❑ MTEOR for Local Mailer launched in the Southern Area on June 2, 2014

#	Service NASS	Active Mailers*
38	NASS 324 - PANAMA CITY P&DF	5
39	NASS 325 – PENSACOLA	1
40	NASS 780 - SAN ANTONIO TX P&DC	4
41	NASS 342 - SARASOTA FL P&DC	18
42	NASS 313 – SAVANNAH	6
43	NASS 710 - SHREVEPORT LA P&DC	14
44	NASS 337 - ST PETERSBURG	16
45	NASS 323 – TALLAHASSEE	9
46	NASS 335DC - TAMPA FL L&DC	0
48	NASS 335 - TAMPA FL P&DC	3
48	NASS 740 - TULSA OK P&DC	7
49	NASS 388 – TUPELO	5
50	NASS 766 - WACO TX P&DC	1
51	NASS 334 - WEST PALM BEACH P&DC	4
Grand Total		355

* Data is current as of June 17, 2014



Local Mailers Full Implementation

- ❑ **MTEOR continues to roll out using a phased approach:**
 - Southern Pacific Area – February 3, 2014 **(Complete!)**
 - Northern Pacific Area – March 3, 2014 **(Complete!)**
 - Eastern Area – April 7, 2014 **(Complete!)**
 - Great Lakes Area – May 5, 2014 **(Complete!)**
 - Southern Area – June 2, 2014 **(Complete!)**
 - **Northeast Area** – July 14, 2014
 - **Capital Metro Area** – August 11, 2014
 - **Western Area** – September 8, 2014

- ❑ **We began communicating with Mailers in the Northeast Area through the CIC/BSN and Postal Customer Councils**



MTEOR Enhancements Update

MTEOR



Enhancements Update

Potential Enhancements	Projected Launch Date
Customer Reports – Templates are still being defined and will be discussed with the MTAC User Group 007	Inventory Summary Report – Complete! Other Reports – FY15
Messaging ‘Module’ on MTEOR Homepage –Updates will be shared with users via messages (i.e., known system issues; MTE supply updates, etc.)	Launch Schedule Messaging – Complete! Additional Messaging by Customer Groups – FY15
Order History – Order history will be expanded to 30 days; users will eventually be able to export up to 13 months of order history	30 days - Complete! Additional History – FY15
Modify/Withdraw Capabilities – When a user withdraws an order, the screen will be automatically updated to show the available transportation and ‘Modify’ will be added as an order status.	Modify/Updated Withdraw Capabilities – FY15
Standing Order – Mailers will be able to place standing orders from local Plants	Standing Orders for Local Mailers – Fall 2014

MTEOR

MTEOR RIBBS Page for Mailers: <http://ribbs.usps.gov/mteor>

MTEOR Help Desk:

Hours: Monday-Friday, 7:00 a.m. to 5:00 p.m.(CST)

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