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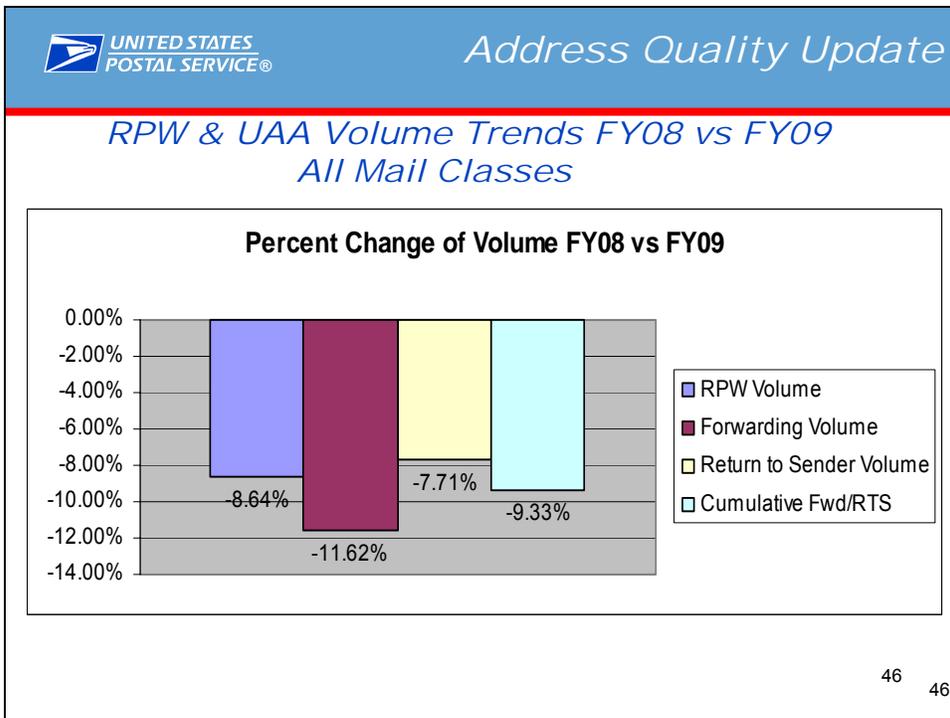
NOTE: Any information contained in the incorporated slides or presentation summaries that is contradictory to the standard USPS[®] License Agreements is superseded by the standard USPS License Agreements.

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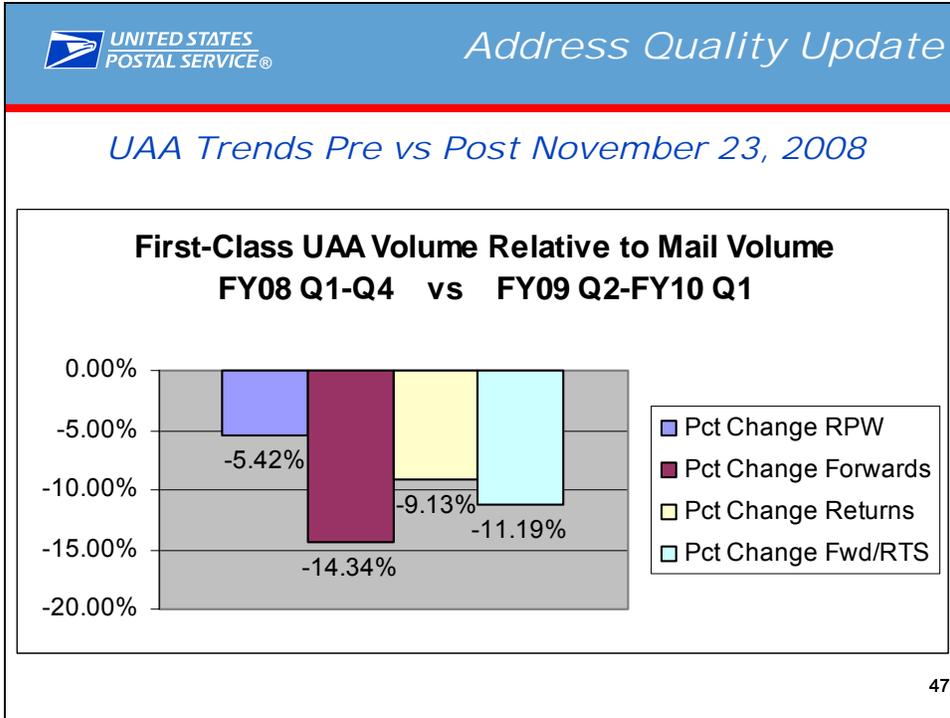
NCOA^{Link}® Presentation Slides

UNITED STATES POSTAL SERVICE®		NCOA ^{Link} ® Year in Review				
FY09 Licensee Processing Summary						
	FY 2008			FY 2009		
	Records Processed	Records Matched	Match Rate	Records Processed	Records Matched	Match Rate
NCOA ^{Link} Full Service Licensees	442,917,051,853	17,778,217,358	4.01%	429,159,835,648	16,747,522,077	3.90%
NCOA ^{Link} Limited Service Licensees	164,606,996,928	4,285,411,129	2.60%	209,329,259,717	5,166,050,449	2.47%
NCOA ^{Link} End-User Licensees	27,597,927,969	678,951,887	2.46%	31,180,557,202	594,351,501	1.91%
Total:	635,121,976,750	22,742,580,374	3.6%	669,669,652,567	22,507,924,027	3.4%
Percent Change FY 2008 vs FY2009						
NCOA ^{Link} Full Service Licensees				-3.1%	-5.8%	-2.8%
NCOA ^{Link} Limited Service Licensees				27.2%	20.5%	-5.2%
NCOA ^{Link} End-User Licensees				13.0%	-12.5%	-22.5%
Total:				5.4%	-1.0%	-6.1%

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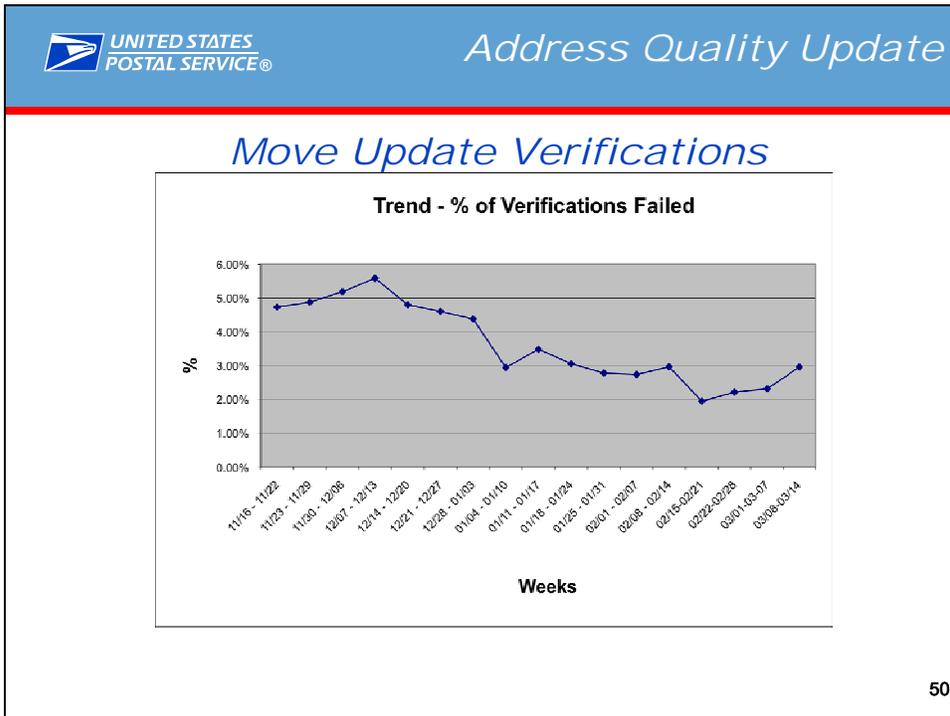
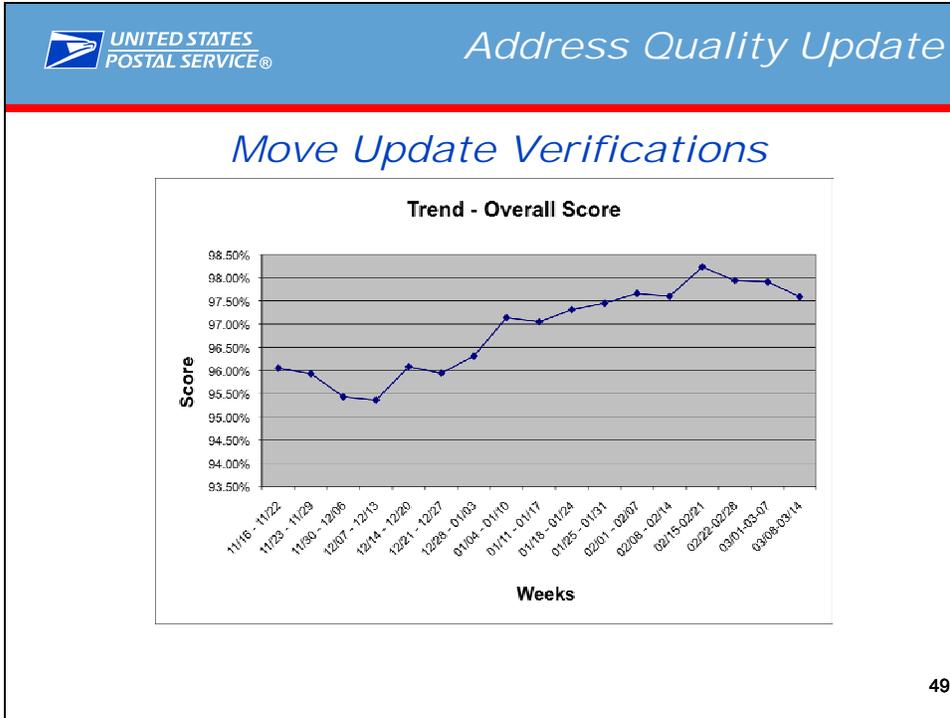


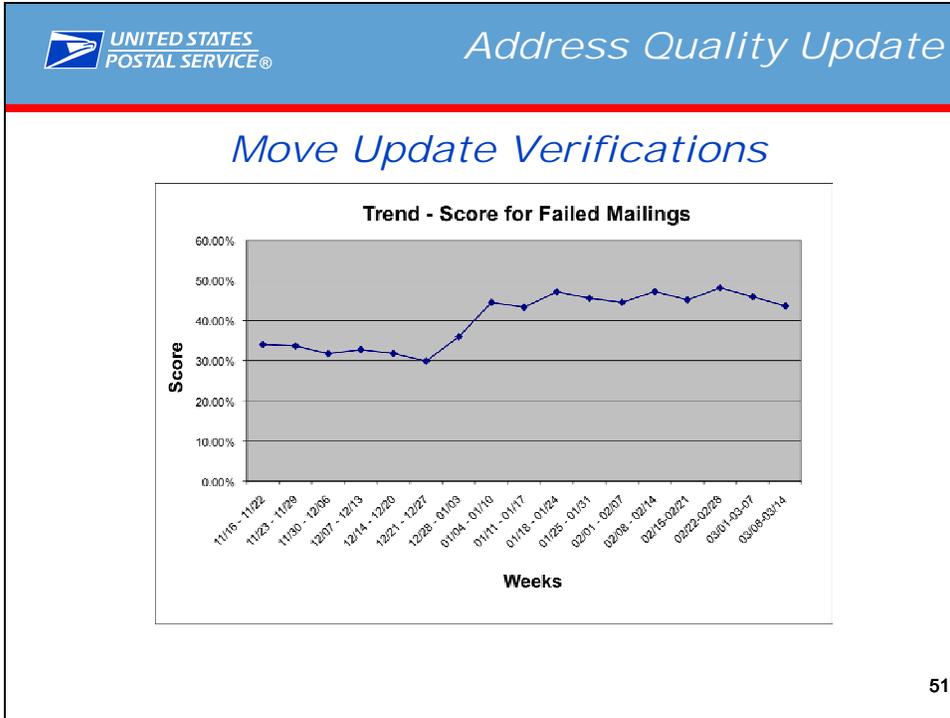
Address Quality Update

Move Update Verifications
 Nov 16, 2009 – March 14, 2010

Total Mailings Verified to Date	82,769	
Total Mailings Passed	79,783	(96.4%)
Total Mailings Failed	2,986	(3.6%)
Average Overall Score	96.9%	
Average Score of Passed Mailings	99.0%	
Average Score of Failed Mailings	40.3%	

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NCOA^{Link®} Presentation Summary

This segment of the presentation detailed a review of FY2009 Licensee Processing Summary by NCOA^{Link} License Type, which includes Full Service, Limited Service and End User Licensees. This review also compared Licensee Processing Summary for FY 2008 vs. FY2009.

NOTE: The NCOA^{Link} licensee counts for FY2008 and 2009 are as follows:

License Type	Total Licensees FY2008	Total Licensees FY2009	Total Sites FY2008	Total Sites FY2009
Full Service	21	22	23	24
Limited Service	211	247	220	258
End User Mailer	107	112	108	113

Additionally, there was a comparison of RPW (Revenue, Pieces and Weight) and UAA (Undeliverable as Addressed) Volume Trend for all classes of mail in FY2008 vs. FY2009. The largest percent change decrease occurred in forwarding mail volume. As a result, UAA mail is declining at a faster rate than total mail volume.

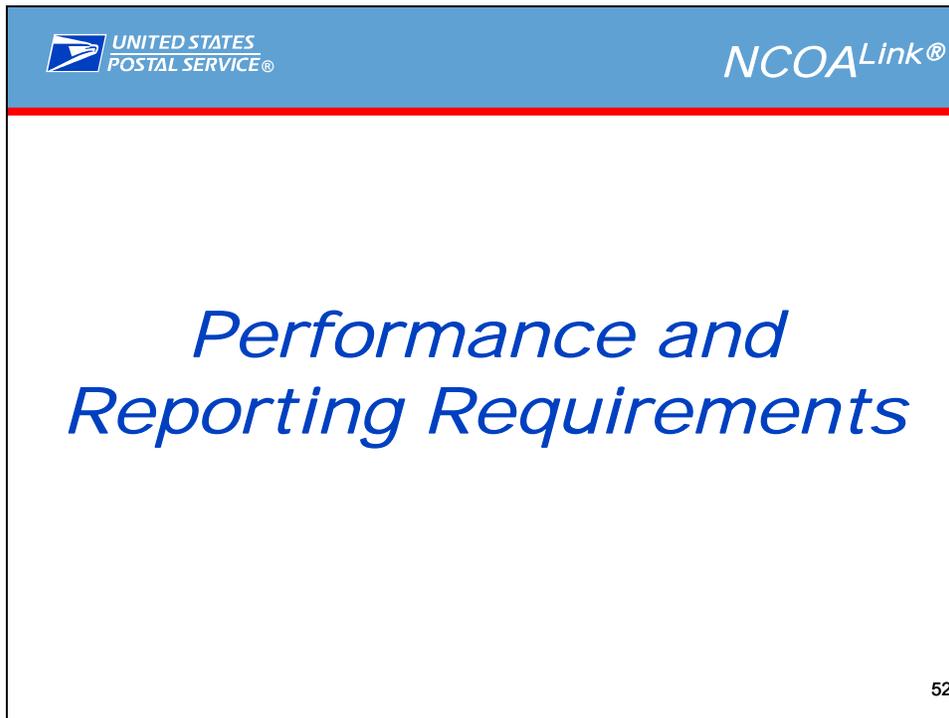
The changes to the Move Update requirement became effective November 28, 2008. With this change, the frequency of using a Move Update method on mailings was increased to 95 days prior to the date of the mailing and the Move Update standard was extended to include all Standard Mail[®]. There was a First-Class[™] UAA Volume comparison related to overall mail volume for FY2008 Q1-Q4 vs. FY2009 Q2-FY2010 Q1 (Pre- vs. Post-November 23, 2008). This comparison showed a largest percent change decrease in forwarding mail. As a result, UAA mail is declining twice as fast as overall First-Class Mail[®] volume.

From November 16, 2009 to March 14, 2010, the total percent of mailings that passed Move Update verification was 96.4%, with the average passing score of 99%. Trends for the overall score; percentage of verifications that failed; and score for failed mailings during these dates were shown.

Questions and Answers

- Q1: Of the mailings that fail Move Update verification, do you know what class of mail is failing?
 A1: Mailings that are failing are letter mail from both First-Class and Standard Mail.

Performance and Reporting Requirements Presentation Slides

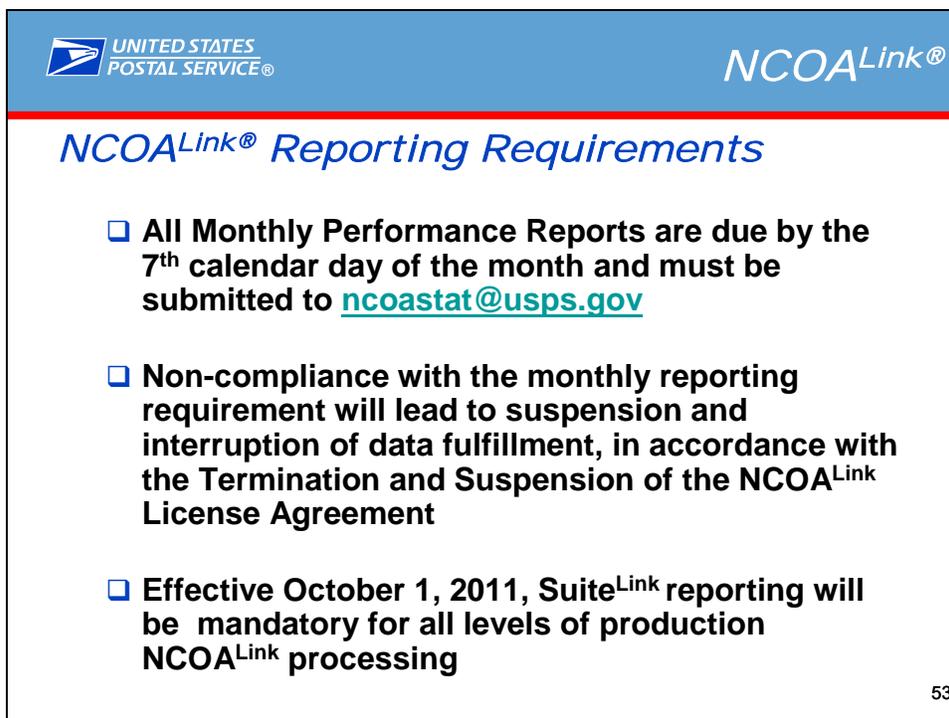


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Performance and Reporting Requirements

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NCOA^{Link}® Reporting Requirements

- ❑ **All Monthly Performance Reports are due by the 7th calendar day of the month and must be submitted to ncoastat@usps.gov**
- ❑ **Non-compliance with the monthly reporting requirement will lead to suspension and interruption of data fulfillment, in accordance with the Termination and Suspension of the NCOA^{Link} License Agreement**
- ❑ **Effective October 1, 2011, Suite^{Link} reporting will be mandatory for all levels of production NCOA^{Link} processing**

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NCOA^{Link}®

NCOA^{Link}® Processing Requirements

- ❑ **Definition of 100 unique names and addresses**
 - All NCOA^{Link} License Agreements define a 'Mailing List' as a list, system, or other collection of at least 100 unique names and addresses
 - A 'Mailing List' may contain more than one unique name at different addresses
 - A 'Mailing List' may contain more than one unique address with different names
 - The records in a 'Mailing List' are not duplicate transactions/records of the same name and/or address

- ❑ **Manipulating, duplicating a transaction or record with the same name and address information (or any variations thereof) to meet or exceed this requirement is not allowed**

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NCOA^{Link}®

NCOA^{Link}® Processing Requirements (cont'd)

- **Licensees are responsible for providing customer support for their customers**
 - In accordance with the Standards of Performance section of the License Performance Requirements
- **Licensee's customers requiring technical information or questions about NCOA^{Link} processing performed on a mailing list must contact the Licensee**

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NCOA^{Link}®

Data Fulfillment Delivery

- As of August 20, 2009, all product data fulfillment is sent via Priority Mail[®] with Signature Confirmation[™]**

- LPR modified to allow Licensees five business days to load data upon receipt**

- Licensees may provide their Express Mail[®] account number to have their data fulfillment shipped via Express Mail**

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NCOA^{Link}®

Mail Processing Agent Policy Reminder

- MPA requires pre-approval prior to use**

- Agent must submit to the Full Service Provider Licensee a minimum of 100 unique names and addresses on each mailing list for NCOALink processing for acceptance, handling and delivery by the USPS**

- The Full Service Provider must only return the updated list to the Agent**

- Agent will not return updated address records to the original owner nor will the updated list be used for any purpose other than for mailing the original mail pieces from the original mailing list owner**

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Mail Processing Agent Policy Reminder

- Agent must destroy the original and updated mailing list within 30 days from the date the mail pieces are deposited into the mail stream**
- Agent acknowledges that the USPS has the right to audit and inspect the Agent's processes and procedures pertaining to the NCOALink service without prior notice**
- Agent shall not disclose any updated address information to any third parties for any purpose whatsoever**
- Agent understands that failure to comply with these terms and conditions may result in the loss of eligibility to participate in the NCOALink Mail Processing Agent Program**

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Performance and Reporting Requirements Presentation Summary

This segment of the presentation detailed new reporting and processing requirements and clarified existing ones.

During the presentation, it was announced that effective October 1, 2011, Suite^{Link}® reporting will be mandatory for all levels of production NCOA^{Link} processing. Please refer to the Suite^{Link} portion of the minutes for more information on Suite^{Link} processing.

The reporting compliance policy, as stated in the NCOA^{Link} Licensee Performance Requirements, was discussed. This included all monthly performance reports are due by the 7th calendar day of the month and must be submitted to Ncoastat@usps.gov. Non-compliance with the monthly reporting requirement will lead to suspension and interruption of data fulfillment, in accordance with the Termination and Suspension section of the NCOA^{Link} License Agreement.

Other performance requirements that were clarified were the definition of 100 unique names and addresses and NCOA^{Link} Licensees responsibility to provide customer support for their customers, emphasizing their customers must contact the licensee if they require technical information or questions about NCOA^{Link} processing performed on a mailing list. A reminder on the Mail Processing Agent (MPA) policy was also explained.

Data fulfillment delivery was discussed including a modification to the Licensee Performance Requirements stating Licensee have five business days to load data upon receipt. This modification was based on the change that occurred August 20, 2009 in which all product data fulfillment is sent via Priority Mail[®] with Signature Confirmation[™]. Licensees may provide their Express Mail[®] account number if they want their data fulfillment shipped via Express Mail.

NOTE: A separate notice detailing the Suite^{Link} reporting requirements and clarifying the definition of 100 unique names and addresses will be sent to all NCOA^{Link} Licensees.

Questions and Answers

Q1: Will the Postal Service[™] clarify whose responsibility is it to ensure the 100 unique name and address requirement is adhered to – the licensee or the software developer?

A1: The NCOA^{Link} Software Developer, Service Providers and End Users are all responsible for making sure this requirement is adhered to. Additionally, this policy is outlined in the Performance Requirements for all levels of NCOA^{Link} licenses.

The scenario in which there are more than 100 unique names located at the same address meets the 100 unique records requirement.

Q2: Concerning customer support, if the licensee has a question regarding records in the NCOA^{Link} database and we have to contact the NCOA^{Link} Department, is that OK?

A2: All questions concerning NCOA^{Link} data or license-related questions should be directed to the NCSC Licensing Department at ncoalink@usps.gov.

Q3: Do licensees need to be the first line of support?

A3: The licensee should support all questions directly related to their NCOA^{Link} software data output files. The USPS should be contacted for any discrepancies related to the data or license agreement.

Q4: Regarding MPA process, is it still a requirement that the mailing agent must be a brick and mortar store the true list owner physically walks into to perform this operation? In other

- words, some of these internet printing and mail companies were specifically excluded when the MPA PAF was introduced. Is this still a requirement or is it acceptable now?
- A4: The MPA process is only available to mailing agents located at a physical address. Internet or online mailing companies do not qualify for the MPA process.
- Q5: When the MPA process was introduced, it was my understanding that this was the FedEx Kinko's model. Hypothetically, if I am J.D. Powers and Associates and I do business with multiple car dealerships and manage their data and advertising campaigns, this type of scenario seems like it would qualify for MPA, even though J.D. Power and Associates does not physically give any mail to the USPS because the mail is printed somewhere else. Is this not the intended use of the MPA PAF or do you want all of these dealerships to sign PAFs?
- A5: To date, all customers using the MPA process are mail preparers and mail creators. This is the policy. The MPA process was the FedEx Kinko's model; however in the J.D. Powers and Associates example, they are a broker/list administrator. If J.D. Powers and Associates plan to perform the printing, insertion, etc. on the mailing, they would be encouraged to talk to the USPS regarding the MPA process.
- Q6: I have a customer to state that an NCOA^{Link} Service Provider was approved for Power of Attorney (POA) allowing them not to collect PAFs from customers. I told the customer that this is not written in any USPS documentation. Have you made any exceptions like this?
- A6: None of our licensees have been granted authorization as POA to represent or sign PAFs on behalf of their customers.
- Q7: Does the alternative PAF method mean that I do not have to obtain any wet signatures?
- A7: Yes. It is acceptable to have a process to capture all of the data that is included on the hardcopy PAF that does not involve a wet signature on a piece of paper. The process must adhere to all of the current hardcopy requirements. This is what was described in the 2008 NCOA^{Link} Meeting. A notice will be sent clarifying the alternative PAF method.
- The alternative PAF process does not require USPS approval. However, courtesy submissions of the process will be reviewed by the USPS and appropriate feedback will be provided.
- Q8: There have been times that we've been told that list renters must sign as the list owner and other times we've been told that list renters cannot sign as the list owner. Is there any clarification on this in any of the USPS documentation, for example licenses, LPRs, PAF Guide?
- A8: List renters who seek NCOALink processing in preparation may sign as "List Owner" on the PAF. A clarification to the PAF Guide is forthcoming.

Technical Issues Presentation Summary



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Technical Issues

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NCOA^{Link}® Dual Name Matching Logic

We will clarify matching rules when dual name addresses are encountered:

**John Doe
Total Eye Care
6060 Primacy Parkway STE 203
Memphis TN 38118**

**Total Eye Care
John Doe
6060 Primacy Parkway STE 203
Memphis TN 38118**

OR

OR

**Bill Clinton and Hillary Rodham
6060 Primacy Parkway STE 203
Memphis TN 38118**

**John Doe and Jane Doe
6060 Primacy Parkway STE 203
Memphis TN 38118**

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NCOA^{Link}®

Modification of Reporting

- **New reporting requirements for Customer Service Log**
 - **Identification of In-House vs. Customer list processing**
 - **Frequency of processing**
 - **October 1, 2011 implementation date**

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Technical Issues Presentation Summary

Concerning NCOA^{Link} Dual Name Matching Logic, the USPS[®] will clarify the matching rules when dual name addresses are encountered. An example was provided in the presentation.

There will also be a new reporting requirement for NCOA^{Link} Licensees in the Customer Service Log (CSL). It is the identification of in-house vs. customer list processing. This change must be implemented by October 1, 2011.

NOTE: A separate notice detailing the reporting requirements will be sent to all NCOA^{Link} Licensees.

Questions and Answers

- Q1: When should we expect clarification on dual name matching logic?
A1: Clarification and policy for the dual names matching logic is scheduled to be release by late summer of 2010
- Q2: If we have a business name and an individual name, and the individual files a change of address from one business to another, does the business name take priority over the individual name?
A2: Same as above Yes. In this case, the USPS will not accept the COA order submitted by the individual when he/she changed jobs and goes to another business.
- Q3: Is it possible to move the entire business even if one person filed a change of address?
A3: USPS policy states that individual or family COAs from a business location cannot be accepted
- Q4: When you have two names on the file and one is identified as a business, do we try the business first?
A4: Yes, if the NCOA^{Link} process identifies that there is a business COA associated with the delivery point, you should compare business names.
- Q5: In the Clinton/Rodham example on slide 60, if both individuals have a COA on file, do we leave them at the old address?
A5: It depends. If both individuals move from the same old address and moved to the same new address, then a match should be made. However, if each individual moved to separate new addresses then there is not sufficient confidence within the software to decide which record to return. The record will be considered in dispute and no match should be made.
- Q6: Will the matching rules for dual name addresses require NCOA^{Link} software recertification?
A6: Yes recertification will be required because there will be modifications to the software matching logic.
- Q7: Is the in-house customer list identified in the PAF Log?
A7: In some cases, this information is clearly captured on the PAF Log. However in most cases, this cannot be determined because a large percentage of licensees are parent companies performing processing for subsidiary locations that have not been disclosed to the USPS as internal processing via the PAF. However, this information can be effectively captured via the monthly Customer Service Log.
- Q8: I was under the impression that the 51% external processing requirement did not apply to NCOA^{Link} processing. Is this true?

- A8: No. Section 2.2 of the NCOA^{Link} Full Service License Agreement states in part ‘...more than fifty percent (50%) of all address records processed each year of this Agreement must be processed as a Service for customers unrelated to Licensee.’ There are no processing restrictions for Limited Service Providers; however NCOA^{Link} processing by End Users must be 100% internal.
- Q9: If we process from a cooperative database that has 100 participants, we are required to have a signed PAF for all 100 of those individuals. Are we allowed to process under a single list ID?
- A9: Yes. This will be clarified in the Full (section 9.5) and Limited Service (section 8.5) Licensee Performance Requirements and in the PAF Guide under the Cooperative Database section.

New Developments Presentation Slides



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New Developments

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New Developments

COAlert™

- ❑ **Allows mailers to pre-screen their addresses for Move Update impact assessment prior to mailing using change-of-address data for months 1 - 18**
 - **Uses standard name matching logic mode**
 - **Flags old-side addresses (no new address information is provided)**
 - **Assess similarity of names received in ACS COA notices relative to MERLIN name matching**
 - **Beta testing scheduled March – May 2010**
 - ◆ **Current beta testers – 2**
 - **Licensing structure and Pricing being determined**

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 **UNITED STATES POSTAL SERVICE®**

New Developments

Electronic Product Fulfillment

- ❑ **Download AIS Products, Licensed Products**
- ❑ **Pilot testing in progress**
 - **NCOA^{Link®} beta testers**
 - ◆ **Full Service – 6**
 - ◆ **Limited Service – 1**
 - ◆ **End User – Under Development**
 - **Download Time – approximately 15 minutes**
 - **File Size – approximately 4.7 gigabytes**
 - **Available by October 1, 2010**

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 **UNITED STATES POSTAL SERVICE®**

New Developments

Other Developments

- ❑ **New Guide to Move Update**
 - **To be posted to RIBBS Move Update page**
 - **Undergoing final internal review**
- ❑ **ZIP Code Changes**
 - **Scheduled for June 2010**
 - **N. Florida District 32065 to 32073 (618 deliveries impacted)**
 - **Seattle District 98205 to 98258 & 98201 (4377 deliveries impacted)**
 - **Arizona District 85374 to 85378 (4388 deliveries impacted)**
 - **Greater MI District 49684 to 49685 (7061 deliveries impacted)**
 - **Greater MI District 49686 to 49696 (3629 deliveries impacted)**
 - **New ZIP Code 93737 for Fresno CA (1156 deliveries impacted)**
 - **93727 to new ZIP 93737**

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New Developments Presentation Summary

The USPS is currently beta testing the COAlert™ Product and Electronic Product Fulfillment.

The COAlert Product will allow mailers to prescreen their addresses for Move Update impact assessment prior to mailing using change-of-address data for months 1-18. The product will flag old-side addresses; however no address information will be provided. The licensing and pricing structure will be determined at a later date.

Pilot testing for Electronic Product Fulfillment is currently in progress. Electronic fulfillment is available for AIS and Licensed Products. Downloading the files takes approximately 15 minutes and file size is approximately 4.7 GB. Electronic Product Fulfillment should be available to the field by October 1, 2010.

Licensees interested in becoming a beta tester for the COAlert Product or Electronic Product Fulfillment should submit requests to ncoalink@usps.gov.

Questions and Answers

- Q1: If a company processes through the COAlert Product and they drop all of the NCOA^{Link} matches, will that mailing satisfy the Move Update requirement?
A1: No, the COAlert Product will not be considered an option to meet the Move Update requirement.
- Q2: Will the 100 unique name and address requirement apply to the COAlert Product?
A2: No, this is not a requirement at this time. However these records must be processed through the NCOA^{Link} service to meet the Move Update requirement.
- Q3: Will there be a PAF associated with the COAlert Product?
A3: A PAF will not be required for COAlert; however this is subject to change based on the beta results and feedback evaluation.
- Q4: Is the COAlert Product proposed to be an end user tool that can be directly licensed from the USPS?
A4: It is an end user tool; however whether it will be fulfilled directly from the USPS or through the software vendor like the DPV Product will be determined at a later date.
- Q5: Is it possible to schedule a conference call with NCOA^{Link} Full Service Providers concerning the COAlert Product?
A5: Yes, we will schedule a conference call with concerned Full and Limited Service Providers.
- Q6: Are you still accepting beta testers for electronic fulfillment?
A6: Yes. Interested licensees should submit an email to ncoalink@usps.gov.
- Q7: Will the electronic fulfillment process be a web-based or FTP site?
A7: It will ultimately be an FTP site. It will initially be a download site with a load balancer in the process to manage across multiple servers.
- Q8: Will all products be available via electronic fulfillment by October 1, 2010.
A8: Yes, with the exception of the *FASTforward*® Product. AQ
- Q9: Are you currently beta testing AIS Products?

A9: Yes, AIS Products are currently provided during the beta test.

Q10: Is there a mandatory migration to electronic fulfillment by October 1, 2010.

A10: No, electronic fulfillment will be available by this date. Media fulfillment will still be available. The USPS will notify licensees when media fulfillment will no longer be available.

Q11: Will electronic fulfillment change the way labeling lists are done?

A11: No. Electronic Product Fulfillment provides just another venue to get the data. Everything else related to Labeling Lists remains the same.

Q12: What is the status of DPV[®] transactional updates? One of our questions during the DPV transactional beta test was if you gave me a DPV update on a new subdivision and the ZIP + 4[®] database does not have it yet, how do I obtain a plus 4 code?

A12: DPV transactional updates are still being posted to RIBBS every Wednesday in both hash and flat files. To answer your second question; currently there is no way to obtain a new ZIP+4 code for a new address until the next release of the National ZIP+4 file containing the new ZIP+4 record is provided. The DPV transactional updates can help confirm new delivery points within existing ZIP+4 ranges, what we call "fill-in activity", but cannot help in confirming a new address when the ZIP+4 range record is not present in the National ZIP+4 file. The Postal Service is aware of this timing gap and is having internal discussions on how best to resolve it.

Q14: How do we handle the issue when a new development takes three months to DPV confirm and we know that someone is living there?

A14: A new process called DSMART is reviewing the volume of mail that comes through the USPS automated equipment. We will identify delivery points that are not currently in the AMS database, yet we are delivering mail to them. We will provide this information to the field units soon as mail delivery starts to these addresses.

Regarding vacancies, the USPS has enhanced an application where we are updating COA information so the vacant indicator can be updated. If there is a record marked as active and yet the database shows a COA move from that address, we will check the address 90 days later to see if a COA has moved in. If there is no COA moving into that address, we are providing this information to the field to see if it is a vacant address. They can mark yes or no to update the system that night. This process will also be used to check if a COA is moved into an address previously marked as vacant.

Q16: Is the DSMART information updating the DSF^{2®} database/product?

A16: Yes, this information is updating the master database. The DSF² Product is a derivative from the output of the master database.

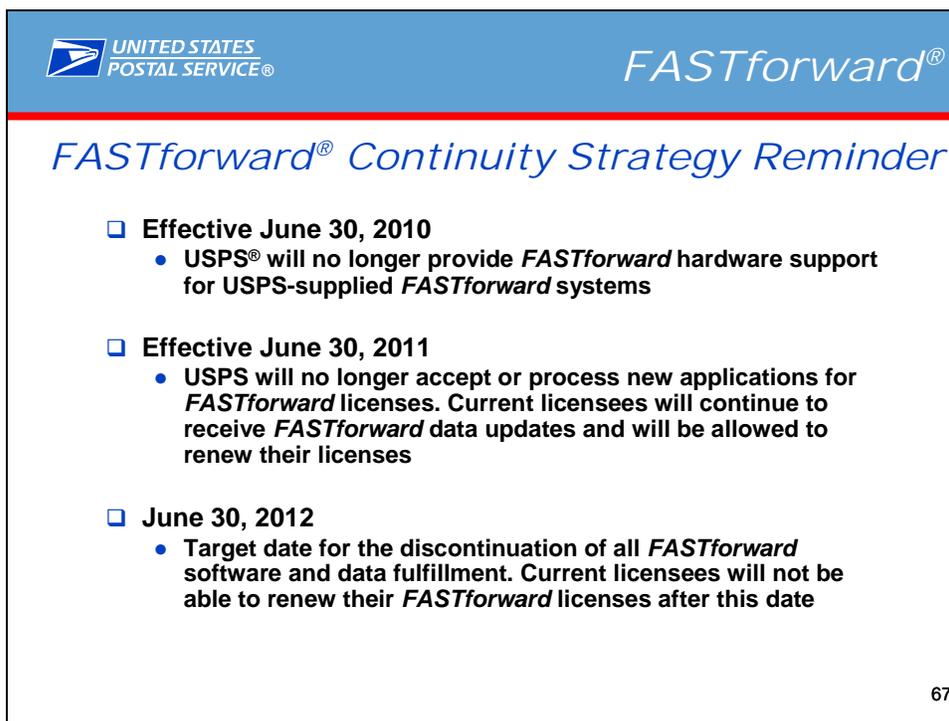
Q17: Regarding electronic fulfillment, in the future, are you looking to streamline the process to include services like AEC, AEC II[®] and ACS[™]?

A17: Yes.

FASTforward[®] Presentation Slides



Slide 66 features a blue header with the United States Postal Service logo and the text "UNITED STATES POSTAL SERVICE[®]" on the left, and "FASTforward[®]" on the right. A red horizontal line separates the header from the main content area. The main content area is white and contains the "FASTforward[®]" logo in blue, centered. The number "66" is located in the bottom right corner.



Slide 67 features a blue header with the United States Postal Service logo and the text "UNITED STATES POSTAL SERVICE[®]" on the left, and "FASTforward[®]" on the right. A red horizontal line separates the header from the main content area. The main content area is white and contains the following text:

FASTforward[®] Continuity Strategy Reminder

- ❑ **Effective June 30, 2010**
 - **USPS[®] will no longer provide *FASTforward* hardware support for USPS-supplied *FASTforward* systems**
- ❑ **Effective June 30, 2011**
 - **USPS will no longer accept or process new applications for *FASTforward* licenses. Current licensees will continue to receive *FASTforward* data updates and will be allowed to renew their licenses**
- ❑ **June 30, 2012**
 - **Target date for the discontinuation of all *FASTforward* software and data fulfillment. Current licensees will not be able to renew their *FASTforward* licenses after this date**

The number "67" is located in the bottom right corner.

 **FASTforward**[®]

USPS[®] Issued FASTforward[®] Systems

- ❑ **Effective July 31, 2009, all FASTforward licensees began receiving 18-month COA data.**

- ❑ **Implementation Date**
 - USPS-Supplied – April 1997
 - Licensee Provided Equipment – April 15, 2009
 - NCOA^{Link}® Mail Processing Equipment – July 30, 2008

- ❑ **USPS System Return Policy When Upgrading to FASTforward LPE or NCOA^{Link}® MPE**
 - Licensees must return the USPS issued FASTforward system to the USPS prior to successful completion of LPE or MPE certification

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 **FASTforward**[®]

Deployment Update

- ❑ **387 Systems Currently Certified**

● USPS-Supplied	–	259
● Licensee Provided Equipment	–	102
● NCOA ^{Link} ® Mail Processing Equipment	–	26

- ❑ **113 Systems Currently in Certification Process**

● USPS-Supplied	–	0
● Licensee Provided Equipment	–	85
● NCOA ^{Link} ® Mail Processing Equipment	–	28

- ❑ **Current Licensee Provided Equipment Back-Up Systems**

● Active	–	8
● Certifications in process	–	38

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*FASTforward*[®]

FASTforward[®]
Move Update Notification

<input type="checkbox"/> Active FFMUN Accounts	-	9,381
 <input type="checkbox"/> FFMUN Records Processed		
• July 08 – February 2009	-	1,872,862
• July 09 – February 2010	-	99,813,987

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***FASTforward*® Presentation Summary**

This segment of the presentation was a reminder on the *FASTforward* Continuity Strategy. Effective June 30, 2010, the USPS will no longer provide *FASTforward* hardware support for USPS-supplied *FASTforward* systems. The USPS will no longer accept or process new applications for *FASTforward* licenses effective June 30, 2011. Current licensees will continue to receive *FASTforward* data updates and will be allowed to renew their licenses. The target date for the discontinuation of all *FASTforward* software and data fulfillment will be June 30, 2012.

A deployment update of *FASTforward*, *FASTforward* Licensee-Provided Equipment (LPE) and NCOA^{Link} Mail Processing Equipment (MPE) systems was detailed. Regarding *FASTforward* Move Update Notification (FFMUN), there are 9,381 active accounts. With FFMUN becoming a requirement for active mode *FASTforward* processing July 1, 2009, there was almost a 90 million increase of FFMUN records processed from July 2008 – February 2009 vs. July 2009 – February 2010.

It was also mentioned that as of July 31, 2009, all *FASTforward* Licensees began receiving 18-month COA data.

Questions and Answers

- Q1: Is the *FASTforward* software the same as UMOVE software?
A1: No, the UMOVE system uses the NCOA^{Link} data. The OCR/UMOVE configuration is required to complete an MPE certification at the both the manufacturer and end user level, like the *FASTforward* certification.
- Q2: When replacing USPS *FASTforward* boxes with LPE boxes, I am advising the customers that upon receiving information that they have satisfied the requirements and they have begun processing on the LPE systems, I am asking them to hold USPS black box for at least one week to ensure the system is working properly. Is this acceptable?
A2: Once the LPE system is certified as the primary production system, the USPS *FASTforward* system should be returned immediately since this system must be removed from the USPS database as an active system. Any issues with the newly installed LPE system must be directed to the manufacturer of the system for repair or replacement. The USPS *FASTforward* system cannot be used as a temporary back-up system.
- Q3: Has the process for using back-up LPE boxes at multiple sites changed? I have a customer who has different sites and they bought a back-up LPE system with the understanding that they could use it at either site. However, they were not receiving *FASTforward* data at both sites.
A3: We determined both of these sites share the same license number; and therefore our database only sent data to the initial licensed site. We have resolved this issue and both sites should start receiving data at each site.
- Q4: Currently, is there any restructuring of the eLOT[®] Product?
A4: No. The format of the eLOT file has not changed. Due to declining mail volume, the USPS has to realign carrier routes as necessary, which impacts the Carrier Route and eLOT products. This will continue until mail volume stabilizes.
- Q5: Regarding the DSF² Product, we have been using the DSF² PAF. Do we have to renew this PAF each year with our customers?
A5: A DSF² PAF was created for the product and was included in the DSF² Licensee Performance Requirements; however it was removed a few years ago. Section 3.4 of the DSF² License Agreement requires the licensee to have a binding agreement with their

- customers to adhere to the requirements specified in the license agreement. This agreement is valid indefinitely.
- Q6: What is the timeframe for allowing a sprayed COA or an ancillary endorsement on flat mailpieces?
- A6: The USPS is currently working with the Engineering Department to test and ultimately resolve this issue.
- Q7: Is it possible to obtain a full-size NCOA^{Link} test dataset?
- A7: Development to increase the test database is underway and should be completed by October 1, 2010.
- Q8: Regarding Suite^{Link} and *FASTforward* processing, we do not have the capability to spray the ZIP + 4 code. Do we just spray the five-digit ZIPTM?
- A8: If you do not have print capability to output the new address, USPS policy is that you spray the five-digit ZIP only. However, you cannot claim automation discounts on these mailpieces. This is the same policy when spraying LACS^{Link} addresses.
- Q9: Will the USPS salt all of the production products with control records that would be shared with the industry so they knew post-installation that the products were operating as expected?
- A9: We will take this under advisement.