

Accessing & Understanding Mail Quality Reporting

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Business Mailer Support Analyst

To listen to a recording of this presentation please visit:

<https://usps.webex.com/usps/lsr.php?RCID=e280fab26d0b4ddc8b472ae9d7b7c8f6>

May 13, 2014

Today's Agenda

- **Where To Find Full Service Data**
- **Microstrategy: Mailer Scorecard**
 - (edoc Submitter)
 - (Mail Owner)
- **Investigating Full Service Issues**
 - **8 Validations (invoiceable July 2014)**
- **Mail Quality Reports**
 - **New Report: “View Errors by Error Type (Mail Owner and Mail Preparer)”**

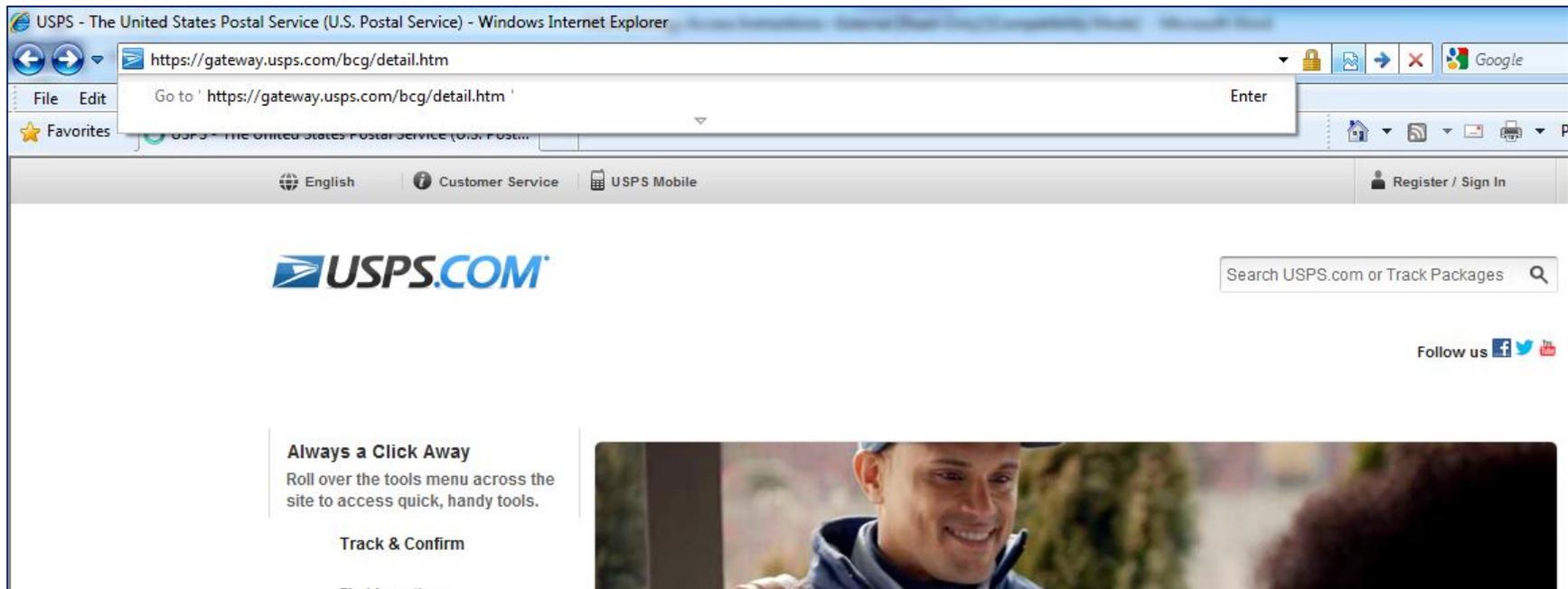
Where to find Full Service Data

- **Full Service Feedback: PostalOne**
 - **Full Service Start the Clock Report**
 - **Container, Tray and Bundle Scan Data Reports**
 - **ACS Report**
 - **Nixie Report**

- **Mail Quality Data Reports: Microstrategy**
 - **Mailer Scorecard**
 - **Mail Quality Reports**

How Reports Are Accessed

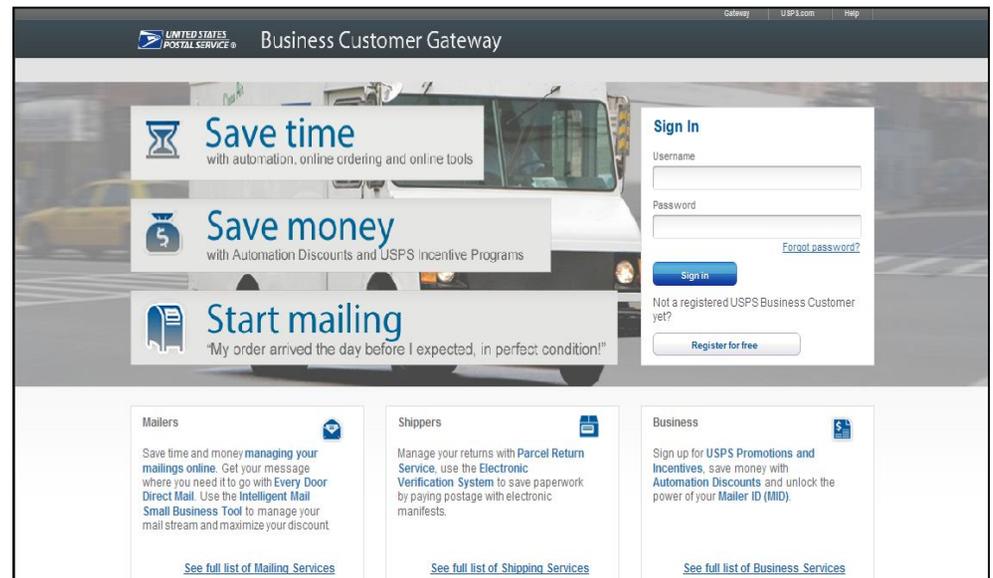
- To access the Mailer Scorecards log in through the Business Customer Gateway
 - <https://gateway.usps.com/bcg/detail.htm>



What is the Business Customer Gateway (BCG)?

The Business Customer Gateway provides a single entry point for Postal Service® online business services.

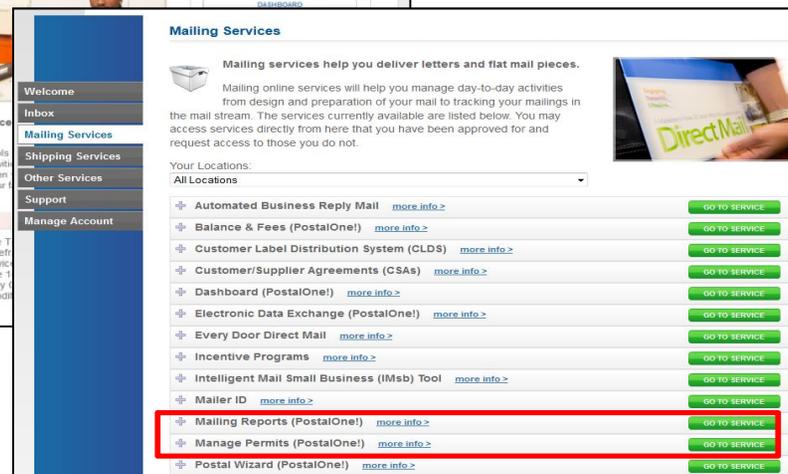
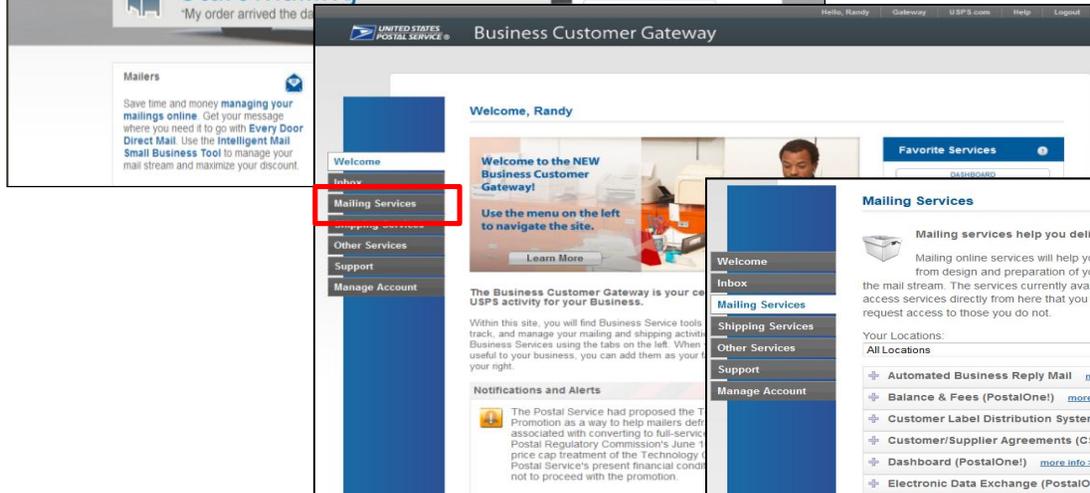
- Users can access multiple services essential to full-service to monitor balances and fees for ease of mailing, to submit mailing information and postage statements electronically using Mail.dat or Mail.XML and receive Full-Service Reports
- Access to multiple services is provided through a single user name and password.



How to Access Full-Service Feedback: PostalOne!

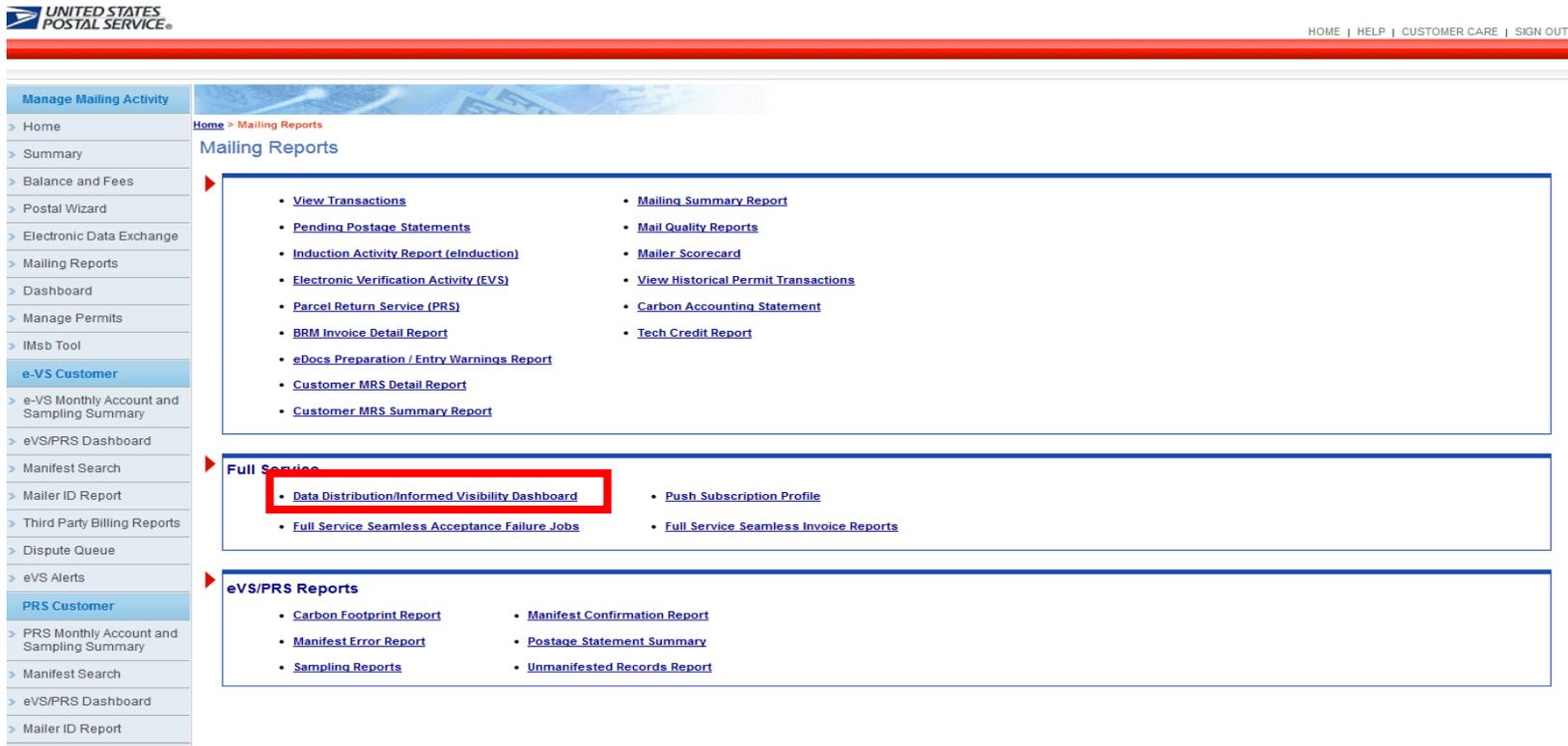


- Log into the BCG, click on “Mailing Services” and then select “Go To Service” under the Mailing Reports header



How to Access Full-Service Feedback: PostalOne!

To access the Data Distribution/Informed Visibility Dashboard reports, now click on the link under the Full-Service header.



UNITED STATES
POSTAL SERVICE®

HOME | HELP | CUSTOMER CARE | SIGN OUT

Manage Mailing Activity

- > Home
- > Summary
- > Balance and Fees
- > Postal Wizard
- > Electronic Data Exchange
- > Mailing Reports
- > Dashboard
- > Manage Permits
- > IMsb Tool
- e-VS Customer**
- > e-VS Monthly Account and Sampling Summary
- > eVS/PRS Dashboard
- > Manifest Search
- > Mailer ID Report
- > Third Party Billing Reports
- > Dispute Queue
- > eVS Alerts
- PRS Customer**
- > PRS Monthly Account and Sampling Summary
- > Manifest Search
- > eVS/PRS Dashboard
- > Mailer ID Report

Home > Mailing Reports

Mailing Reports

- [View Transactions](#)
- [Pending Postage Statements](#)
- [Induction Activity Report \(eInduction\)](#)
- [Electronic Verification Activity \(EVS\)](#)
- [Parcel Return Service \(PRS\)](#)
- [BRM Invoice Detail Report](#)
- [eDocs Preparation / Entry Warnings Report](#)
- [Customer MRS Detail Report](#)
- [Customer MRS Summary Report](#)
- [Mailing Summary Report](#)
- [Mail Quality Reports](#)
- [Mailer Scorecard](#)
- [View Historical Permit Transactions](#)
- [Carbon Accounting Statement](#)
- [Tech Credit Report](#)

Full Service

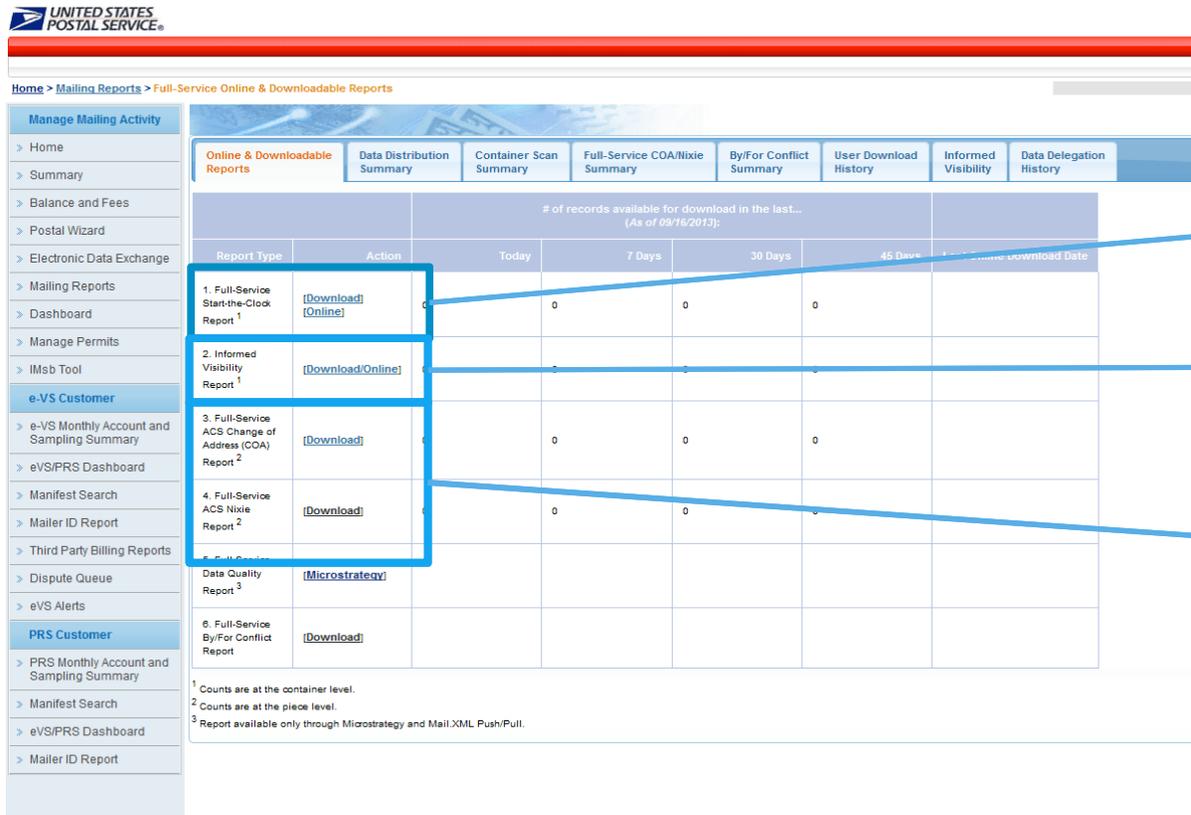
- [Data Distribution/Informed Visibility Dashboard](#)
- [Full Service Seamless Acceptance Failure Jobs](#)
- [Push Subscription Profile](#)
- [Full Service Seamless Invoice Reports](#)

eVS/PRS Reports

- [Carbon Footprint Report](#)
- [Manifest Confirmation Report](#)
- [Manifest Error Report](#)
- [Postage Statement Summary](#)
- [Sampling Reports](#)
- [Unmanifested Records Report](#)

Full-Service Feedback: PostalOne!

Clicking Data Distribution/Informed Visibility Dashboard displays a dashboard with links to feedback information



Home > Mailing Reports > Full-Service Online & Downloadable Reports

Manage Mailing Activity

- > Home
- > Summary
- > Balance and Fees
- > Postal Wizard
- > Electronic Data Exchange
- > Mailing Reports
- > Dashboard
- > Manage Permits
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- e-VS Customer**
- > e-VS Monthly Account and Sampling Summary
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- > Third Party Billing Reports
- > Dispute Queue
- > eVS Alerts
- PRS Customer**
- > PRS Monthly Account and Sampling Summary
- > Manifest Search
- > eVS/PRS Dashboard
- > Mailer ID Report

Online & Downloadable Reports | Data Distribution Summary | Container Scan Summary | Full-Service COA/Nixie Summary | By/For Conflict Summary | User Download History | Informed Visibility | Data Delegation History

Report Type	Action	# of records available for download in the last... (As of 09/16/2013):				Last Available Download Date
		Today	7 Days	30 Days	45 Days	
1. Full-Service Start-the-Clock Report ¹	[Download] [Online]	0	0	0		
2. Informed Visibility Report ¹	[Download/Online]					
3. Full-Service ACS Change of Address (COA) Report ²	[Download]	0	0	0		
4. Full-Service ACS Nixie Report ²	[Download]	0	0			
5. Data Quality Report ³	[Microstrategy]					
6. Full-Service By/For Conflict Report	[Download]					

¹ Counts are at the container level.
² Counts are at the piece level.
³ Report available only through Microstrategy and Mail.XML Push/Pull.

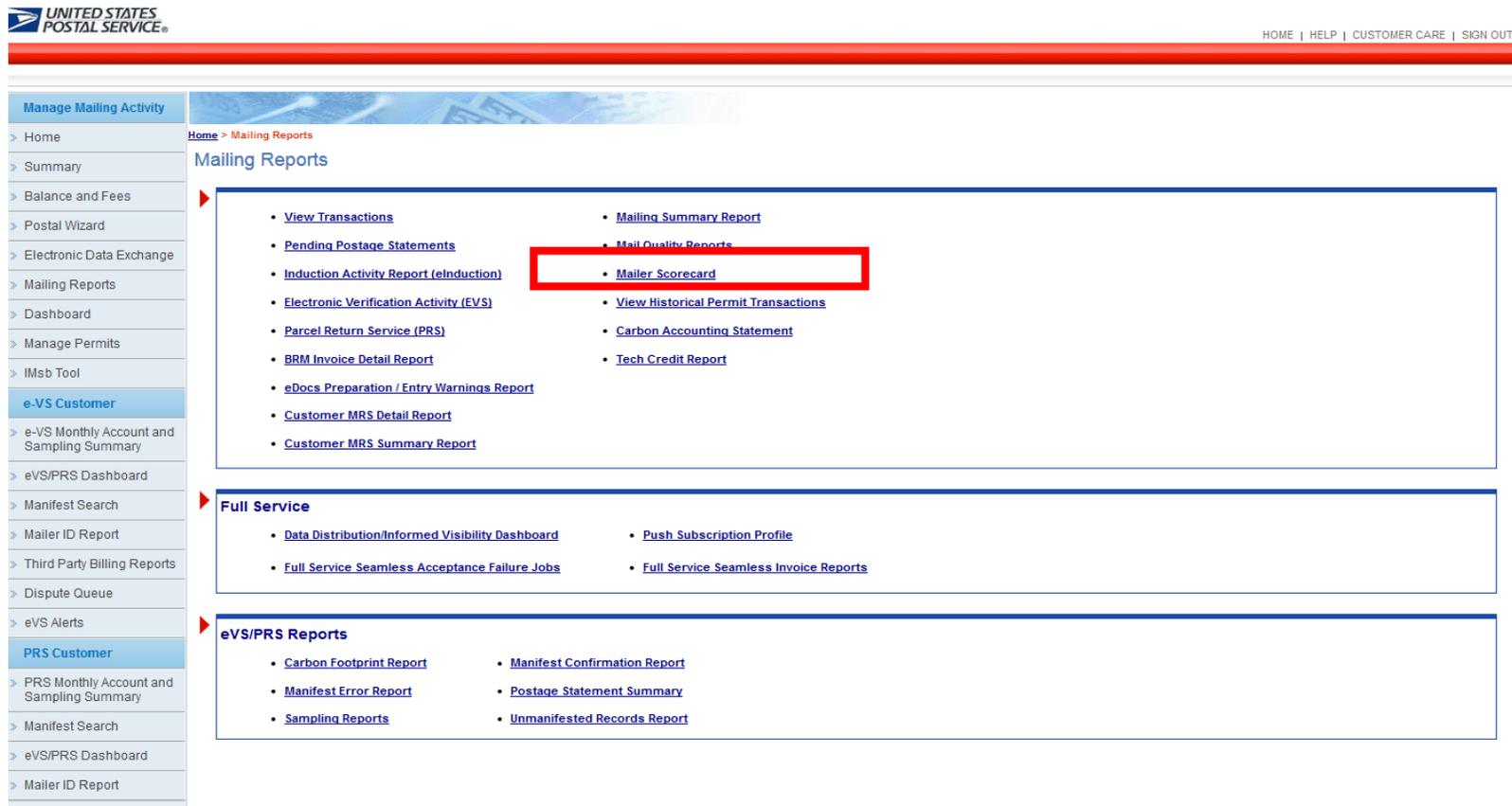
▪ *Start-the-Clock*

▪ *Container, Tray, Bundle Scan Data*

▪ *Full-Service ACS*

How to Access Mailer Scorecard and Mail Quality Reports: Microstrategy

Hyperlinks to Mailer Scorecard and Mail Quality Reports are located in the first section of “Mailing Reports”



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Home > Mailing Reports

Mailing Reports

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- [eDocs Preparation / Entry Warnings Report](#)
- [Customer MRS Detail Report](#)
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- [Mailing Summary Report](#)
- [Mail Quality Reports](#)
- [Mailer Scorecard](#)
- [View Historical Permit Transactions](#)
- [Carbon Accounting Statement](#)
- [Tech Credit Report](#)

Full Service

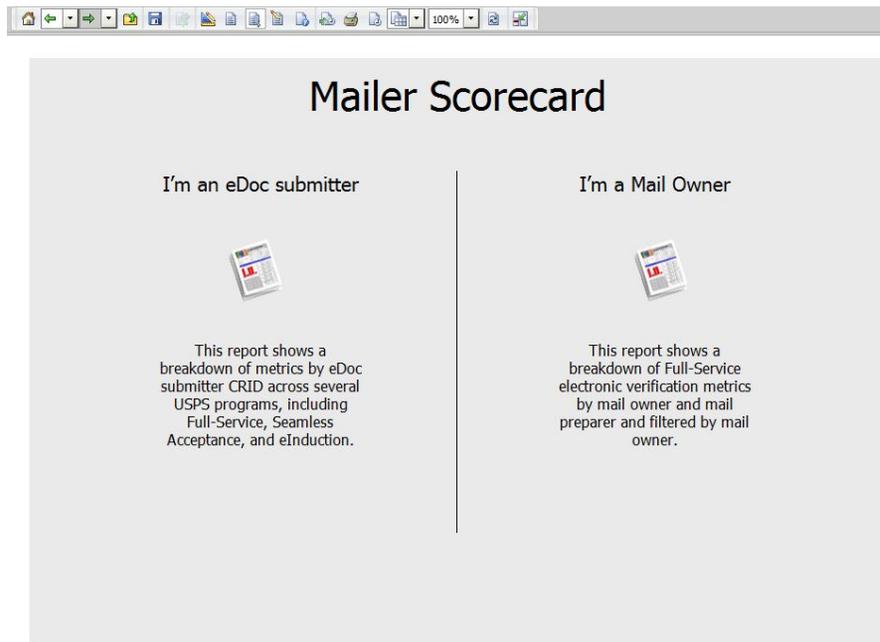
- [Data Distribution/Informed Visibility Dashboard](#)
- [Push Subscription Profile](#)
- [Full Service Seamless Acceptance Failure Jobs](#)
- [Full Service Seamless Invoice Reports](#)

eVS/PRS Reports

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- [Sampling Reports](#)
- [Manifest Confirmation Report](#)
- [Postage Statement Summary](#)
- [Unmanifested Records Report](#)

How Mailer Scorecard is Accessed

- *In January 2014, users have the option to choose ‘I’m an eDoc submitter’ or ‘I’m a Mail Owner’ from the launch page, which takes them to the prompt page of the scorecard selected*



- If the user selects the eDoc submitter option, the breakdown of metrics by CRID use for the submission of eDoc.
- If the user selects Mail Owner option, the metrics are filtered by mail owner and mail preparer.

Mailer Scorecard

REPORT DETAILS ?

Report Filter: `{{eDoc Submitter} = 94539996:3JordanL} And ((Month (CAL_MONTH) = ApplySimple("to_number(to_char(add_months(sysdate, -1), 'YYYY')) * 100 + to_number(to_char(add_months(sysdate, -1), 'MM'))",0)) And {{eDoc Submitter} = 94539996:3JordanL})`

Data rows: 15 | Data columns: 1 - 50 of 133

eDoc Submitter	Customer Group ID	User License Code	Job ID	Mailing Date	Mailing Group ID	Bypass Seamless Acceptance Indicator	Auto-Finalization Indicator	CRID Seamless Status	# Containers	# Handling
94539996	3JordanL	MAC4	FSCS2302	9/11/2013	60211243	No	No	Parallel	3	
			FSCS2403	9/18/2013	60211256	No	No	Parallel	3	
			FSCS1703	9/11/2013	60211254	No	No	Parallel	12	
			FSCS1802	9/18/2013	60211255	No	No	Parallel	12	
			FSCS1902							
		FSCS2002								
		FSCS2102								
		FSCS2203	NET1	FSCS2504						
		FSCS2603								
		FSCS2702								
		FSCS2803								
		FSCS2902								
		CMAT03R5	QUAD	CMAT04R4						

Mailer Scorecard

JANUARY 2014

Verifications

Mailer Profile
Full-Service Electronic
eInduction
Seamless
Manual Sampling
Entry Point

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

eDoc Submitter	Total	94539996	4433945
		3JordanL	SHAPIRO PERFECT MAILING COMPANY
# Containers	12,178	6,732	5,446
# Handling Units	5,349	3,018	2,331
# Pieces	340,041	188,492	151,549
% FS Mail Volume	91.57%	91.59%	91.54%
% OCI Errors	2.53%	2.61%	2.43%
% MID Container Errors	0.69%	0.78%	0.58%
% MID HU Errors	2.68%	3.30%	1.93%
% MID Piece Errors	0.38%	0.36%	0.40%
% STID Errors	1.48%	1.47%	1.49%
% By/For Errors	1.09%	1.05%	1.15%
% Barcode Uniqueness Container Errors	1.63%	1.75%	1.49%
% Barcode Uniqueness HU Errors	1.36%	1.44%	1.26%
% Barcode Uniqueness Piece Errors	1.25%	0.29%	2.44%
% Entry Facility Container Errors	0.67%	0.70%	0.64%
% Entry Facility HU Errors	5.07%	4.66%	5.57%
% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%
% CSA Container Warnings	2.50%	2.90%	2.03%
% Default Tray Barcode Warnings	3.66%	2.61%	4.94%
% OCI Warnings	2.34%	2.13%	2.60%

Full Service Mailer Scorecard

What Validations Are Performed

- **Within 48 hours after the mailing is processed the following occurs:**
 - **Full-Service eDoc verification**
 - **Check every container, handling unit and piece in electronic documentation and evaluate for specific errors**
 - **Trend results are monitored for at least one month**

Validation	Threshold	What is it?
Mailer ID	2%	Mailer ID provided in the IMb, IMtb, or IMcb is valid and registered with the USPS Mailer ID system
Service Type ID	2%	Service Type ID provided in the IMb is valid, appropriate for the class of mail, and appropriate for the service level of the mailpiece
By/For	5%	Mail Owner and Mail Preparer are provided for each mailpiece
Unique Container Barcode	2%	IMcb is unique across all mailings from all eDoc submitters for the past 45 days
Unique Tray Barcode	2%	IMtb is unique across all mailings from all eDoc submitters for the past 45 days
Unique Piece	2%	IMb is unique across all mailings from all eDoc submitters for the past 45 days
Co-Palletization	5%	Co-palletization files are submitted within 14 days for trays/virtual sacks marked for co-palletization at origin
Entry Facility	5%	Entry facility provided in eDoc (Locale key or ZIP Code) is a valid USPS facility

Full Service Mailer Scorecard

Mailer Scorecard
JANUARY 2014
Verifications

Mailer Profile	Full-Service Electronic	eInduction	Seamless	Manual Sampling	Entry Point
<input checked="" type="radio"/> # Metrics <input type="radio"/> # Trending <input type="radio"/> % Metrics <input type="radio"/> % Trending					
Full-Service Electronic					
eDoc Submitter	Total	94539996	4433945		
		3JordanL	SHAPIRO PERFECT MAILING COMPANY		
# Containers	12,178	6,732	5,446		
# Handling Units	5,349	3,018	2,331		
# Pieces	340,041	188,492	151,549		
# Full-Service Pieces	311,368	172,634	138,734		
# OCI Errors	67	38	29		
# MID Container Errors	111	68	43		
# MID HU Errors	71	48	23		
# MID Piece Errors	1,184	630	554		
# STID Errors	4,604	2,532	2,072		
# By/For Errors	3,398	1,809	1,589		
# Barcode Uniqueness Container Errors	263	153	110		
# Barcode Uniqueness HU Errors	36	21	15		
# Barcode Uniqueness Piece Errors	3,899	507	3,392		
# Entry Facility Container Errors	108	61	47		
# Entry Facility HU Errors	71	36	35		
Total Additional Postage Due (Full-Service Electronic) - Info Only	\$332.33	\$71.59	\$260.74		
# Early Scheduled Ship Date Warnings	53	33	20		
# DMU Verified USPS Transported Containers	840	456	384		
# CSA Container Warnings	404	254	150		
# Default Tray Barcode Warnings	97	38	59		
# OCI Warnings	62	31	31		

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Exceeds Threshold

[View Thresholds](#)
[Export All to Excel](#)
[Export All to PDF](#)

Tooltips

Mailer Scorecard

JANUARY 2014

Verifications

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

eDoc Submitter	Total	94539996	4433945
		3JordanL	SHAPIRO PERFECT MAILING COMPANY
# Containers	12,178	6,732	5,446
# Handling Units	5,349		
# Pieces	340,041		
% FS Mail Volume	91.57%		
% OCI Errors	2.53%		
% MID Container Errors	0.69%		
% MID HU Errors	2.68%		
% MID Piece Errors	0.38%		
% STID Errors	1.48%		
% By/For Errors	1.09%	1.05%	1.15%
% Barcode Uniqueness Container Errors	1.63%	1.75%	
% Barcode Uniqueness HU Errors	1.36%	1.44%	
% Barcode Uniqueness Piece Errors	1.25%	0.29%	
% Entry Facility Container Errors	0.67%	0.70%	
% Entry Facility HU Errors	5.07%	4.66%	5.57%
% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%
% CSA Container Warnings	2.50%	2.90%	2.03%
% Default Tray Barcode Warnings	3.66%	2.61%	4.94%
% OCI Warnings	2.34%	2.13%	2.60%

% Barcode Uniqueness Piece Errors
 Number of FS pieces where the IMb in eDoc was used more than once within 45 days of the Postage Statement Mailing Date within the same job and CRID, across jobs within the same CRID, or across jobs for any CRID divided by total FS pieces.

Tooltips will appear when you hover over a column or row header to explain the metric

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Exceeds Threshold

[View Thresholds](#)

Drills

Mailer Scorecard

JANUARY 2014

Verifications

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

eDoc Submitter	Total	9453996	4433945
		3 Jordan	SHAPIRO PERFECT MAILING COMPANY
# Containers	12,178		
# Handling Units	5,349		
# Pieces	340,041	18	
% FS Mail Volume	91.57%	91.59%	91.54%
% OCI Errors	2.53%	2.61%	2.43%
% MID Container Errors	0.69%	0.78%	0.58%
% MID HU Errors	2.68%	3.30%	1.93%
% MID Piece Errors	0.38%	0.36%	0.40%
% STID Errors	1.48%	1.47%	1.49%
% By/For Errors	1.09%	1.05%	1.15%
% Barcode Uniqueness Container Errors	1.63%	1.75%	1.49%
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% Entry Facility Container Errors	0.67%	0.70%	0.64%
% Entry Facility HU Errors	5.07%	4.66%	5.57%
% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%
% CSA Container Warnings	2.50%	2.00%	2.03%
% Default Tray Barcode Warnings	3.66%		
% OCI Warnings	2.34%		

Drill

Filter on Selections

- View Error Details by Error Type
- Mailer Scorecard Job Details (All)
- Mailer Scorecard Job Details (Full-Service Electronic)
- Mailer Scorecard Job Details (eInduction)
- Mailer Scorecard Job Details (Seamless)
- Mailer Scorecard Job Details (Manual Sampling)
- Mailer Scorecard Job Details (Entry Point)
- eInduction Job Summary Report
- Undocumented Summary Report

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Exceeds Threshold

View Thresholds

Clicking on a blue hyperlink in the report allows you to get additional detail on errors

Reports Accessible via Mailer Scorecard

Drill Name	Drill Description
View Error Details by Error Type	Drill to this report to see Full-Service Electronic, Seamless, Manual Sampling or Entry Point errors broken down by eDoc Submitter.
Mailer Scorecard Job Details (All)	Drill to this report to see metrics from the Full-Service Electronic, eInduction, Seamless, Manual Sampling and Entry Point panels of the Mailer Scorecard broken down by job.
Mailer Scorecard Job Details (Full-Service Electronic)	Drill to this report to see metrics from the Full-Service Electronic panel of the Mailer Scorecard broken down by job.
Mailer Scorecard Job Details (eInduction)	Drill to this report to see metrics from the eInduction panel of the Mailer Scorecard broken down by job.
Mailer Scorecard Job Details (Seamless)	Drill to this report to see metrics from the Seamless panel of the Mailer Scorecard broken down by job.
Mailer Scorecard Job Details (Manual Sampling)	Drill to this report to see Manual Sampling metrics at the job level.
Mailer Scorecard Job Details (Entry Point)	Drill to this report to see Entry Point metrics at the job level.
eInduction Job Summary Report	Drill to this report to see eInduction errors broken down by job.
Undocumented Summary Report	Drill to this report to see Undocumented errors broken down by Mailer ID.

Investigating Full-Service Issue: MID Errors

Mailer Scorecard

JANUARY 2014

Verifications

Mailer Profile | Full-Service Electronic | eInduction | Seamless | Manual Sampling | Entry Point

Metrics | # Trending | % Metrics | % Trending

Full-Service Electronic

eDoc Submitter	Total	94539996	4433945
			SHAPIRO PERFECT MAILING COMPANY

# Containers	% MID Piece Errors	0.38%	0.36%	0.40%
--------------	--------------------	-------	-------	-------

	Total	94539996	4433945
# Handling Units			
# Pieces	340,041	188,492	151,549
% FS Mail Volume	91.57%	91.59%	91.54%
% OCI Errors	2.53%	2.61%	2.43%
% MID Container Errors	0.69%	0.78%	0.58%
% MID HU Errors	2.68%	3.30%	1.93%
% MID Piece Errors	0.38%	0.36%	0.40%
% STID Errors	1.48%	1.47%	1.49%
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% Barcode Uniqueness HU Errors	1.36%	1.44%	1.26%
% Barcode Uniqueness Piece Errors	1.25%	0.29%	2.44%
% Entry Facility Container Errors	0.67%	0.70%	0.64%
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% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%
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% Default Tray Barcode Warnings	3.66%	2.61%	4.94%
% OCI Warnings	2.34%	2.13%	2.60%

Legend

- Percentage metric value has improved by more than 5% from previous month
- Percentage metric value has declined by more than 5% from previous month
- Exceeds Threshold

[View Thresholds](#)

View Error Details by Error Type

eDoc Submitter		Level	Error Type	Error Code	Threshold	# Errors	% Errors	% Errors National Average
4433945	SHAPIRO PERFECT MAILING COMPANY	Piece	Mailer ID	26	2.00%	554	0.40%	5.21%

Mail Quality Job Error Type

eDoc Submitter		Mailing Group ID	Customer Group ID	Job ID	User License Code	Date	Level
4433945	SHAPIRO PERFECT MAILING COMPANY	60114325		FSCS2742	B2B1	1/3/2014	Piece

Error Type	Error Code	Mail Class	Processing Category	Threshold	# Errors	% Errors	% Errors National Average
Mailer ID	26	Standard	Letters and Cards	2.00%	554	0.40%	5.21%

Mail Quality Detailed Error Report

eDoc Submitter	Mailing Date	IM Barcode	Error Level	Source	Verification Type	Error or Warning Indicator	Error Type
4433945 SHAPIRO PERFECT MAILING COMPANY	1/3/2014	001416655445414172019303636118	Piece	Manual Sampling		Error	Mailer ID

Error Code	Error Description	Error Data	Resolution Data	eDoc Job ID	eDoc User License Code	eDoc Mailing Group ID
26	The Mailer ID parsed from the FS-IMD Piece Scan Barcode does not match a valid Mailer ID in SASP		Ensure that the Mailer ID portion of the IM Barcode field in the .pdr file of the Mail.dat or the MailerID6/MailerID9 element of the IMB block of the Mail.XML is populated with a valid Mailer ID that matches the Mailer ID on the submitted Piece.	FSCS2742	B2B1	60114325

eDoc Customer Group ID	eDoc Type	eDoc Mail Class	eDoc Processing Category	Mailer ID	Mailer	Container Level	Container Type	Container Destination ZIP
	MAIL_DAT	Standard	Letters and Cards	301428	4433945 SHAPIRO PERFECT MAILING COMPANY			

Container ID	Handling Unit ID	Piece ID	Piece Range ID	Lower Piece Range	Upper Piece Range	Mail Preparer	Mail Owner
		00000000000000000462				94539993 - 1Jordan (22201-4914)	94539993 - 1Jordan (22201-4914)

Investigating Full-Service Issue: STID Errors

Mailer Scorecard

JANUARY 2014

Verifications

Mailer Profile	Full-Service Electronic	eInduction	Seamless	Manual Sampling	Entry Point
<input type="radio"/> # Metrics <input type="radio"/> # Trending <input checked="" type="radio"/> % Metrics <input type="radio"/> % Trending					
Full-Service Electronic					
eDoc Submitter	Total	9453996	4433945		
			SHAPIRO PERFECT		
% STID Errors		1.48%	1.47%	1.49%	
# Containers					
# Handling Units	5,349	3,018	2,331		
# Pieces	340,041	188,492	151,549		
% FS Mail Volume	91.57%	91.59%	91.54%		
% OCI Errors	2.53%	2.61%	2.43%		
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% OCI Warnings	2.34%	2.13%	2.60%		

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Exceeds Threshold

[View Thresholds](#)

View Error Details by Error Type

eDoc Submitter		Level	Error Type	Error Code	Threshold	# Errors	% Errors	% Errors National Average
4433945	SHAPIRO PERFECT MAILING COMPANY	Piece	Service Type	7403	2.00%	2,072	1.49%	3.54%

Mail Quality Job Error Type

eDoc Submitter		Mailing Group ID	Customer Group ID	Job ID	User License Code	Date	Level
4433945	SHAPIRO PERFECT MAILING COMPANY	60114325		FSCS2742	B2B1	1/3/2014	Piece

Error Type	Error Code	Mail Class	Processing Category	Threshold	# Errors	% Errors	% Errors National Average
Service Type	7403	Standard	Letters and Cards	2.00%	2,072	1.49%	3.54%

Mail Quality Detailed Error Report

eDoc Submitter		Mailing Date	IM Barcode	Error Level	Source	Verification Type	Error or Warning Indicator	Error Type
4433945	SHAPIRO PERFECT MAILING COMPANY	1/3/2014	001416855445414172019303636131	Piece	eDoc Verification		Error	Service Type

Error Code	Error Description	Error Data	Resolution Data	eDoc Job ID	eDoc User License Code	eDoc Mailing Group ID
7403	The Service Type Identifier in the IMb from the eDoc piece record (.pdr or Mail.XML MailPiece) indicates a Mail Class that does not match the Mail Class in the eDoc (.seg or Mail.XML QualReport)		Populate positions 3-5 of the IMb field in the .pdr file of the Mail.dat or the IMb element in the MailPieceBlockType block of the Mail.XML with a valid Service Type ID that matches the Mail Class identified in the eDoc.	FSCS2742	B2B1	60114325

eDoc Customer Group ID	eDoc Type	eDoc Mail Class	eDoc Processing Category	Mailer ID	Mailer	Container Level	Container Type	Container Destination ZIP
	MAIL_DAT	Standard	Letters and Cards	301428	4433945 SHAPIRO PERFECT MAILING COMPANY			

Container ID	Handling Unit ID	Piece ID	Piece Range ID	Lower Piece Range	Upper Piece Range	Mail Preparer	Mail Owner
		00000000000000000482				94539993 - 1Jordan (22201-4914)	94539993 - 1Jordan (22201-4914)

Investigating Full-Service Issue: By/For Errors

Mailer Scorecard
JANUARY 2014

Verifications

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

eDoc Submitter	Total	94539996	4433945
# Containers			
# Handling Units			
# Pieces	340,041	188,492	151,549
% FS Mail Volume	91.57%	91.59%	91.54%
% OCI Errors	2.53%	2.61%	2.43%
% MID Container Errors	0.69%	0.78%	0.58%
% MID HU Errors	2.68%	3.30%	1.93%
% MID Piece Errors	0.38%	0.36%	0.40%
% STID Errors	1.48%	1.47%	1.49%
% By/For Errors	1.09%	1.05%	1.15%
% Barcode Uniqueness Container Errors	1.63%	1.75%	1.49%
% Barcode Uniqueness HU Errors	1.36%	1.44%	1.26%
% Barcode Uniqueness Piece Errors	1.25%	0.29%	2.44%
% Entry Facility Container Errors	0.67%	0.70%	0.64%
% Entry Facility HU Errors	5.07%	4.66%	5.57%
% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%
% CSA Container Warnings	2.50%	2.90%	2.03%
% Default Tray Barcode Warnings	3.66%	2.61%	4.94%
% OCI Warnings	2.34%	2.13%	2.60%

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Threshold

[View Thresholds](#)

View Error Details by Error Type

eDoc Submitter	Level	Error Type	Error Code	Threshold	# Errors	% Errors	% Errors National Average
4433945 SHAPIRO PERFECT MAILING COMPANY	Piece	By/For	7104	5.00%	1,589	1.15%	4.11%

Mail Quality Job Error Type

eDoc Submitter	Mailing Group ID	Customer Group ID	Job ID	User License Code	Date	Level
4433945 SHAPIRO PERFECT MAILING COMPANY	60114325		FSCS2742	B2B1	1/3/2014	Piece

Error Type	Error Code	Mail Class	Processing Category	Threshold	# Errors	% Errors	% Errors National Average
By/For	7104	Standard	Letters and Cards	5.00%	1,589	1.15%	4.11%

Mail Quality Detailed Error Report

eDoc Submitter	Mailing Date	IM Barcode	Error Level	Source	Verification Type	Error or Warning Indicator	Error Type
4433945 SHAPIRO PERFECT MAILING COMPANY	1/3/2014	001416655445414172019303636125	Piece	eDoc Verification		Error	By/For

Error Code	Error Description	Error Data	Resolution Data	eDoc Job ID	eDoc User License Code	eDoc Mailing Group ID
7104	The Mail Preparer was not identified for the piece due to an invalid Mailer ID (.mpa or Mail.XML QualReport) or invalid CRID (.mpa or Mail.XML QualReport).		Provide valid Mail Preparer information in the Mail.dat or Mail.xml eDoc submission.	FSCS2742	B2B1	60114325

eDoc Customer Group ID	eDoc Type	eDoc Mail Class	eDoc Processing Category	Mailer ID	Mailer	Container Level	Container Type	Container Destination ZIP
	MAIL_DAT	Standard	Letters and Cards	301428	4433945 SHAPIRO PERFECT MAILING COMPANY			

Container ID	Handling Unit ID	Piece ID	Piece Range ID	Lower Piece Range	Upper Piece Range	Mail Preparer	Mail Owner
		000000000000000000488				94539993 - 1Jordan (22201-4914)	94539993 - 1Jordan (22201-4914)

Investigating Full-Service Issue: BC Uniqueness

Mailer Scorecard

JANUARY 2014

Verifications					
Mailer Profile	Full-Service Electronic	eInduction	Seamless	Manual Sampling	Entry Point
<input type="radio"/> # Metrics <input type="radio"/> # Trending <input checked="" type="radio"/> % Metrics <input type="radio"/> % Trending					
Full-Service Electronic					
eDoc Submitter	Total	9453996	4433945		
		3JordanL	SHAPIRO PERFECT MAILING COMPANY		
# Containers	12,178	6,732	5,446		
# Handling Units	5,349	3,018	2,331		
# Pieces					
% FS Mail Volume					
% OCI Errors					
% MID Container Errors	0.69%	0.78%	0.58%		
% MID HU Errors	2.68%	3.30%	1.93%		
% MID Piece Errors	0.38%	0.36%	0.40%		
% STID Errors	1.48%	1.47%	1.49%		
% By/For Errors	1.09%	1.05%	1.15%		
% Barcode Uniqueness Container Errors	1.63%	1.75%	1.49%		
% Barcode Uniqueness HU Errors	1.36%	1.44%	1.26%		
% Barcode Uniqueness Piece Errors	1.25%	0.29%	2.44%		
% Entry Facility Container Errors	0.67%	0.70%	0.64%		
% Entry Facility HU Errors	5.07%	4.66%	5.57%		
% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%		
% CSA Container Warnings	2.50%	2.90%	2.03%		
% Default Tray Barcode Warnings	3.66%	2.61%	4.94%		
% OCI Warnings	2.34%	2.13%	2.60%		

Legend

- Percentage metric value has improved by more than 5% from previous month
- Percentage metric value has declined by more than 5% from previous month
- Exceeds Threshold

Thresholds

View Error Details by Error Type

eDoc Submitter		Level	Error Type	Error Code	Threshold	# Errors	% Errors	% Errors National Average
4433945	SHAPIRO PERFECT MAILING COMPANY	Container	Entry Facility	5000	5.00%	47	0.64%	0.36%
			Nesting/Sortation	7508	10.00%	102	6.52%	0.54%
		Piece	Barcode Uniqueness	25	2.00%	3,392	2.44%	4.97%

Mail Quality Job Error Type

eDoc Submitter		Mailing Group ID	Customer Group ID	Job ID	User License Code	Date	Level
4433945	SHAPIRO PERFECT MAILING COMPANY	60112825		FSCS2701	B2B1	1/2/2014	Piece
		60113005		FSCS2706	B2B1	1/9/2014	Piece

Error Type	Error Code	Mail Class	Processing Category	Threshold	# Errors	% Errors	% Errors National Average
Barcode Uniqueness	25	First Class	Letters and Cards	2.00%	1080	2.01%	4.97%
Barcode Uniqueness	25	Standard	Letters and Cards	2.00%	2312	2.87%	4.97%

Mail Quality Detailed Error Report

eDoc Submitter	Mailing Date	IM Barcode	Error Level	Source	Verification Type	Error or Warning Indicator	Error Type
4433945 SHAPIRO PERFECT MAILING COMPANY	1/9/2014	001416655445414172019303636110	Piece	eDoc Verification		Error	Barcode Uniqueness

Error Code	Error Description	Error Data	Resolution Data	eDoc Job ID	eDoc User License Code	eDoc Mailing Group ID
25	The FS-IMD Piece Scan Barcode is associated to a non-unique Piece Barcode in SASP	DUPLICATE JOB ID = FSC1647, DUPLICATE MAILING GROUP ID = 6072342		FSCS2701	B2B1	60112825

eDoc Customer Group ID	eDoc Type	eDoc Mail Class	eDoc Processing Category	Mailer ID	Mailer	Container Level	Container Type	Container Destination ZIP
	MAIL_DAT	First Class	Letters and Cards	301428	4433945 SHAPIRO PERFECT MAILING COMPANY			

Container ID	Handling Unit ID	Piece ID	Piece Range ID	Lower Piece Range	Upper Piece Range	Mail Preparer	Mail Owner
		0000000000000000000463				94539993 - 1Jordan (22201-4914)	94539993 - 1Jordan (22201-4914)

Investigating Full-Service Issue: OCI Errors

Mailer Scorecard
JANUARY 2014

Verifications

Mailer Profile
 Full-Service Electronic
 eInduction
 Seamless
 Manual Sampling
 Entry Point

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

eDoc Submitter	Total	94539996	4433945
# Containers			
# Handling Units			
# Pieces	340,041	188,492	151,549
% FS Mail Volume	91.57%	91.59%	91.54%
% OCI Errors	2.53%	2.61%	2.43%
% MID Container Errors	0.69%	0.78%	0.58%
% MID HU Errors	2.68%	3.30%	1.93%
% MID Piece Errors	0.38%	0.36%	0.40%
% STID Errors	1.48%	1.47%	1.49%
% By/For Errors	1.09%	1.05%	1.15%
% Barcode Uniqueness Container Errors	1.63%	1.75%	1.49%
% Barcode Uniqueness HU Errors	1.36%	1.44%	1.26%
% Barcode Uniqueness Piece Errors	1.25%	0.29%	2.44%
% Entry Facility Container Errors	0.67%	0.70%	0.64%
% Entry Facility HU Errors	5.07%	4.66%	5.57%
% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%
% CSA Container Warnings	2.50%	2.90%	2.03%
% Default Tray Barcode Warnings	3.66%	2.61%	4.94%
% OCI Warnings	2.34%	2.13%	2.60%

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

View Thresholds

View Error Details by Error Type

eDoc Submitter		Level	Error Type	Error Code	Threshold	# Errors	% Errors	% Errors National Average
4433945	SHAPIRO PERFECT MAILING COMPANY	Handling Unit	OCI	M4002	5.00%	29	2.43%	2.55%

Mail Quality Job Error Type

eDoc Submitter		Mailing Group ID	Customer Group ID	Job ID	User License Code	Date	Level
4433945	SHAPIRO PERFECT MAILING COMPANY	60114325		FSCS2702	B2B1	1/3/2014	Handling Unit

Error Type	Error Code	Mail Class	Processing Category	Threshold	# Errors	% Errors	% Errors National Average
OCI	M4002	First Class	Letters and Cards	5.00%	29	2.43%	2.55%

Mail Quality Detailed Error Report

eDoc Submitter	Mailing Date	IM Barcode	Error Level	Source	Verification Type	Error or Warning Indicator	Error Type
4433945 SHAPIRO PERFECT MAILING COMPANY	1/3/2014	001416655445414172019303636111	Handling Unit	eDoc Verification		Error	OCI

Error Code	Error Description	Error Data	Resolution Data	eDoc Job ID	eDoc User License Code	eDoc Mailing Group ID
M4002	An OriginalContainerLinkageCreateRequest message has not linked the origin tray as required.			FSCS2702	B2B1	60114325

eDoc Customer Group ID	eDoc Type	eDoc Mail Class	eDoc Processing Category	Mailer ID	Mailer	Container Level	Container Type	Container Destination ZIP
	MAIL_DAT	First Class	Letters and Cards	301428	4433945 SHAPIRO PERFECT MAILING COMPANY			

Container ID	Handling Unit ID	Piece ID	Piece Range ID	Lower Piece Range	Upper Piece Range	Mail Preparer	Mail Owner
	164324					94539993 - 1Jordan (22201-4914)	94539993 - 1Jordan (22201-4914)

Investigating Full-Service Issue: Entry Facility Errors

Mailer Scorecard
JANUARY 2014

Verifications

Mailer Profile
 Full-Service Electronic
 eInduction
 Seamless
 Manual Sampling
 Entry Point

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

eDoc Submitter	Total	94539996	4433945
# Containers			
# Handling Units			
# Pieces	340,041	188,492	151,549
% FS Mail Volume	91.57%	91.59%	91.54%
% OCI Errors	2.53%	2.61%	2.43%
% MID Container Errors	0.69%	0.78%	0.58%
% MID HU Errors	2.68%	3.30%	1.93%
% MID Piece Errors	0.38%	0.36%	0.40%
% STID Errors	1.48%	1.47%	1.49%
% By/For Errors	1.09%	1.05%	1.15%
% Barcode Uniqueness Container Errors	1.63%	1.75%	1.49%
% Barcode Uniqueness HU Errors	1.36%	1.44%	1.26%
% Barcode Uniqueness Piece Errors	1.25%	0.29%	2.44%
% Entry Facility Container Errors	0.67%	0.70%	0.64%
% Entry Facility HU Errors	5.07%	4.66%	5.57%
% Early Scheduled Ship Date Warnings	6.31%	7.24%	5.21%
% CSA Container Warnings	2.50%	2.90%	2.03%
% Default Tray Barcode Warnings	3.66%	2.61%	4.94%
% OCI Warnings	2.34%	2.13%	2.60%

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from

View Thresholds

View Error Details by Error Type

eDoc Submitter	Level	Error Type	Error Code	Threshold	# Errors	% Errors	% Errors National Average
4433945 SHAPIRO PERFECT MAILING COMPANY	Handling Unit	Entry Facility	7018	5.00%	35	5.57%	4.71%

Mail Quality Job Error Type

eDoc Submitter	Mailing Group ID	Customer Group ID	Job ID	User License Code	Date	Level
4433945 SHAPIRO PERFECT MAILING COMPANY	60114325		FSCS2742	B2B1	1/9/2014	Handling Unit

Error Type	Error Code	Mail Class	Processing Category	Threshold	# Errors	% Errors	% Errors National Average
Entry Facility	7018	First Class	Letters and Cards	5.00%	35	5.57%	4.71%

Mail Quality Detailed Error Report

eDoc Submitter	Mailing Date	IM Barcode	Error Level	Source	Verification Type	Error or Warning Indicator	Error Type
4433945 SHAPIRO PERFECT MAILING COMPANY	1/9/2014	001416655445414172019303636132	Handling Unit	eDoc Verification		Error	Entry Facility

Error Code	Error Description	Error Data	Resolution Data	eDoc Job ID	eDoc User License Code	eDoc Mailing Group ID
7018	The entry facility identified by the Locale Key for the orphan handling unit within the eDoc was unknown		Populate the Entry Point - Actual / Delivery - Locale Key field in the .csm of the Mail.dat or the EntryLocaleKey element in the ContainerInfoData block of the Mail.XML	FSCS2742	B2B1	60114325

eDoc Customer Group ID	eDoc Type	eDoc Mail Class	eDoc Processing Category	Mailer ID	Mailer	Container Level	Container Type	Container Destination ZIP
	MAIL_DAT	First Class	Letters and Cards	301428	4433945 SHAPIRO PERFECT MAILING COMPANY			

Container ID	Handling Unit ID	Piece ID	Piece Range ID	Lower Piece Range	Upper Piece Range	Mail Preparer	Mail Owner
	134229					94539993 - 1Jordan (22201-4914)	94539993 - 1Jordan (22201-4914)

Accessing Mail Owner Reports



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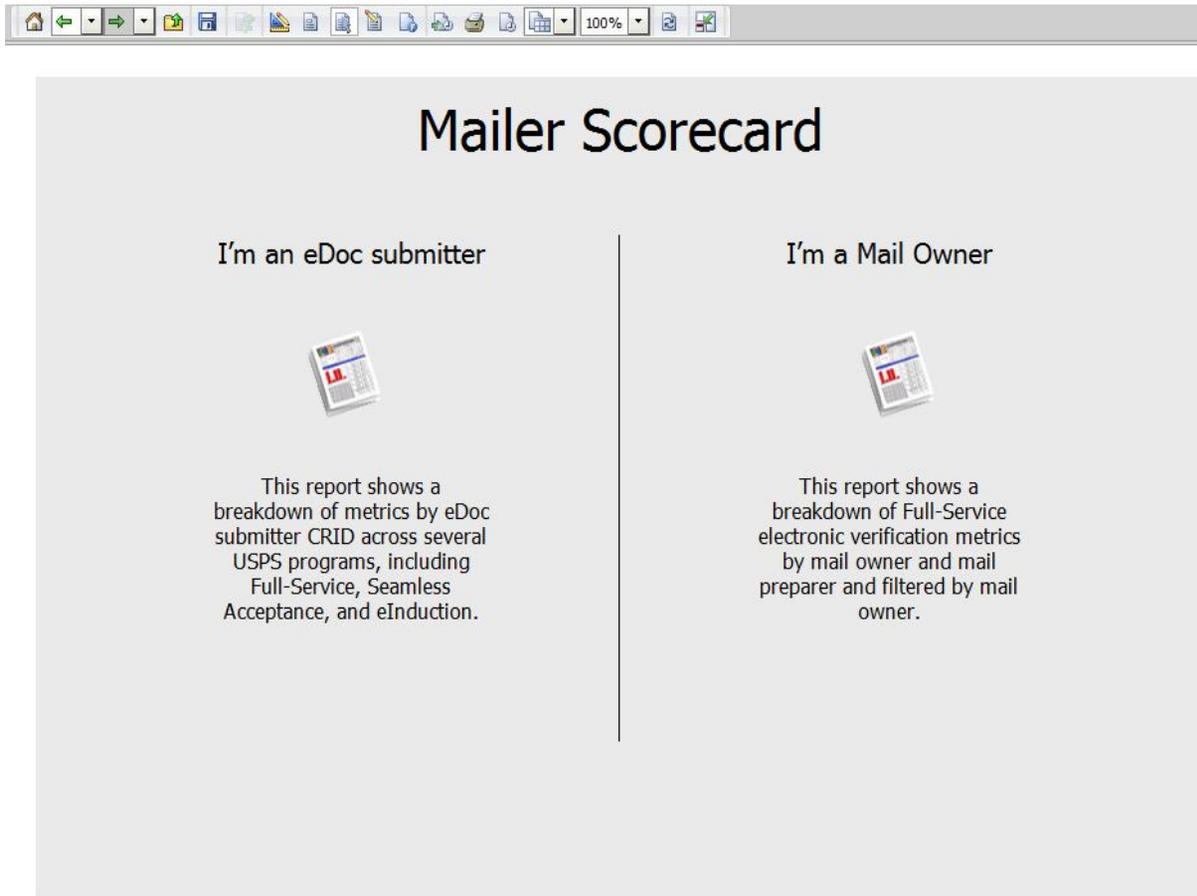
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In the BCG, select
'Mailer Scorecard'

Accessing Mail Owner Reports



Select the 'I'm a Mail Owner' option

Mail Owner Scorecard

Mail Owner Scorecard

NOVEMBER 2013

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

Mail Owner	Total	20170381	20170788	20163414
Mail Preparer		MDXINVOICE3	MDXINVOICE8	MDXTESTER1
		20170381	20170788	20163414
		MDXINVOICE3	MDXINVOICE8	MDXTESTER1
# Containers	102	--	16	86
# Handling Units	238	137	16	85
# Pieces	31,776	6,520	6,208	19,048
% FS Mail Volume	98.82%	100.00%	100.00%	98.04%
% OCI Errors	26.15%	--	--	87.69%
% MID Container Errors	15.84%	N/A	100.00%	--
% MID HU Errors	--	--	--	--
% MID Piece Errors	0.32%	1.52%	--	--
% STID Errors	40.54%	100.00%	100.00%	0.01%
% By/For Errors	45.49%	100.00%	--	41.58%
% Barcode Uniqueness Container Errors	--	N/A	--	--
% Barcode Uniqueness HU Errors	--	--	--	--
% Barcode Uniqueness Piece Errors	55.47%	100.00%	100.00%	0.01%
% Entry Facility Container Errors	--	N/A	--	--
% Entry Facility HU Errors	--	N/A	--	--
% Early Scheduled Ship Date Warnings	N/A	N/A	N/A	N/A
% CSA Container Warnings	--	N/A	--	--
% Default Tray Barcode Warnings	--	--	--	--
% OCI Warnings	--	--	--	--

Export All to Excel

Export All to PDF

Mail Owner Scorecard

Mail Owner Scorecard

NOVEMBER 2013

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

	20170381	20170788	20163414
Mail Owner			
Mail Preparer			
# Containers			
# Handling Units			
# Pieces			
# Full-Service Pieces	6,520	6,208	18,674
# OCI Errors	--	--	57
# MID Container Errors	N/A	16	--
# MID HU Errors	--	--	--
# MID Piece Errors	99	--	--
# STID Errors	6,520	6,208	2
# By/For Errors	6,520	--	7,765
# Barcode Uniqueness Container Errors	N/A	--	--
# Barcode Uniqueness HU Errors	--	--	--
# Barcode Uniqueness Piece Errors	6,520	10,899	1
# Entry Facility Container Errors	N/A	--	--
# Entry Facility HU Errors	N/A	--	--
# Early Scheduled Ship Date Warnings	N/A	N/A	N/A
# DMU Verified USPS Transported Container	--	--	--
# CSA Container Warnings	--	--	--
# Default Tray Barcode Warnings	--	--	--
# OCI Warnings	--	--	--

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

“Mail Owner Scorecard Job Details” Report

Mail Owner	Mail Preparer	Customer Group ID	User Licens Code	Job ID	Mailing Date	Mailing Group ID	Containers	# Handling Units	# Pieces	% FS Mail Volume	# OCI Errors	% OCI Errors	# MID Container Errors	% MID Container Errors	# MID HU Errors	% MID HU Errors	# MID Piece Errors	
20170381	MDXINVOICE3	20170381	MDXINVOICE3	B104	JWV112010	11/19/2013	112575586	0	137	6,520	100.00%	--	N/A	N/A	0	0.00%	99	
20170788	MDXINVOICE8	20170788	MDXINVOICE8	DIGI	HC110820	11/20/2013	112564880	0	8	1,552	100.00%	--	N/A	N/A	0	0.00%	0	
					HC110822	11/20/2013	112564885	0	8	1,552	100.00%	--	N/A	N/A	0	0.00%	0	
					JWV111212	11/20/2013	112566964	8	0	1,552	100.00%	N/A	N/A	8	100.00%	N/A	N/A	0
					JWV111213	11/20/2013	112566963	8	0	1,552	100.00%	N/A	N/A	8	100.00%	N/A	N/A	0
					MMN010M1	11/12/2013	112566932	0	0	7,566	100.00%	N/A	N/A	N/A	N/A	N/A	N/A	0
					MMN010M1	11/12/2013	112566985	--	--	N/A	N/A	N/A	N/A	13	N/A	N/A	N/A	N/A
20163414	MDXTESTER1	20163414	MDXTESTER1	PHI1	A3B2	MMN010M2	11/12/2013	112566833	0	0	7,566	100.00%	N/A	N/A	N/A	N/A	N/A	N/A
					A3B3	MMN010M2	11/12/2013	112566833	0	0	7,566	100.00%	N/A	N/A	N/A	N/A	N/A	N/A
					BRTC	SA160110	11/18/2013	112566839	--	--	N/A	N/A	42	N/A	N/A	N/A	N/A	N/A
					NET1	JWV111301	11/20/2013	112566290	1	1	5	100.00%	--	--	0	0.00%	0	
					MMM11501	11/5/2013	112561143	21	16	35	100.00%	--	--	--	--	--	--	
					MMM11502	11/5/2013	112561149	21	16	35	100.00%	--	--	--	--	--	--	
					MMM11503	11/5/2013	112561151	21	16	35	100.00%	--	--	--	--	--	--	
					MMM11504	11/5/2013	112561153	21	16	35	100.00%	--	--	--	--	--	--	
					15.0AD TRAY2	--	--	11/20/2013	112575558	--	--	N/A	N/A	2	N/A	N/A	N/A	N/A
					15.0D TRAY1	--	--	11/20/2013	112579979	0	0	1,600	100.00%	N/A	N/A	N/A	N/A	N/A
SB_MXML	--	--	11/22/2013	112576677	1	2	197	100.00%	N/A	N/A	N/A	N/A	N/A					
VALID 17	--	--	11/22/2013	112557644	0	18	374	0.00%	N/A	N/A	N/A	N/A	N/A					

% MID Piece Errors	# STID Errors	% STID Errors	# By/For Errors	% By/For Errors	# Barcode Uniqueness Container Errors	% Barcode Uniqueness Container Errors	# Barcode Uniqueness HU Errors	% Barcode Uniqueness HU Errors	# Barcode Uniqueness Piece Errors	% Barcode Uniqueness Piece Errors	# Entry Facility Container Errors	% Entry Facility Container Errors	# Entry Facility HU Errors	% Entry Facility HU Errors	# Early Scheduled Ship Date Warnings	% Early Scheduled Ship Date Warnings	# CSA Container Warnings	% CSA Container Warnings
1.52%	6,520	100.00%	6,520	100.00%	N/A	N/A	0	0.00%	6,520	100.00%	N/A	N/A	0	N/A	--	N/A	N/A	N/A
0.00%	1,552	100.00%	0	0.00%	N/A	N/A	0	0.00%	3,104	100.00%	N/A	N/A	0	0.00%	--	N/A	N/A	N/A
0.00%	1,552	100.00%	0	0.00%	N/A	N/A	0	0.00%	3,104	100.00%	N/A	N/A	0	0.00%	--	N/A	N/A	N/A
0.00%	1,552	100.00%	0	0.00%	0	0.00%	N/A	N/A	2,384	100.00%	0	0.00%	0	N/A	--	N/A	0	0.00%
0.00%	1,552	100.00%	0	0.00%	0	0.00%	N/A	N/A	2,307	100.00%	0	0.00%	0	N/A	--	N/A	0	0.00%
0.00%	0	0.00%	7,566	100.00%	N/A	N/A	N/A	N/A	1	0.01%	N/A	N/A	N/A	N/A	--	N/A	N/A	N/A
N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A
--	--	--	--	--	N/A	N/A	N/A	N/A	--	--	N/A	N/A	N/A	N/A	--	N/A	N/A	N/A
N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A
0.00%	2	40.00%	2	40.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	N/A	N/A	--	N/A	0	0.00%
--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	N/A	--	--
--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	N/A	--	--
N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A	--	N/A
--	--	--	--	--	N/A	N/A	N/A	N/A	--	--	N/A	N/A	--	N/A	--	N/A	N/A	N/A
--	--	--	--	--	N/A	N/A	N/A	N/A	--	--	N/A	N/A	--	N/A	--	N/A	N/A	N/A
0.00%	0	0.00%	197	100.00%	N/A	N/A	N/A	N/A	0	0.00%	N/A	N/A	0	N/A	--	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0.00%	--	N/A	N/A	N/A

Mail Owner Scorecard

Mail Owner Scorecard

NOVEMBER 2013

Metrics
 # Trending
 % Metrics
 % Trending

Full-Service Electronic

Mail Owner	Total	20170381	20170788	20163414
		MDXINVOICE3	MDXINVOICE8	MDXTESTER1
Mail Preparer		20170381	20170788	20163414

- # Containers
- # Handling Units
- # Pieces
- # Full-Service Pieces
- # OCI Errors
- # MID Container Errors
- # MID HU Errors
- # MID Piece Errors
- # STID Errors
- # By/For Errors
- # Barcode Uniqueness Contain
- # Barcode Uniqueness HU Erro
- # Barcode Uniqueness Piece Er
- # Entry Facility Container Error
- # Entry Facility HU Errors
- # Early Scheduled Ship Date W
- # DMU Verified USPS Transport
- # CSA Container Warnings
- # Default Tray Barcode Warnin
- # OCI Warnings

- Drill
- Sort
- Sort Grid...
- ✓ Show Totals
- Edit Totals...
- Edit View Filter...
- Hide Nulls/Zeros
- Move
- Advanced formatting...
- Rename/Edit...
- Attribute Forms
- Resize Columns and Rows...

	16	N/A	16	--
System hierarchy				
Mail Owner Scorecard Job Details (Full-Service Electronic)				
View Error Details by Error Type				
	--	--	--	--
	99	99	--	--
	12,730	6,520	6,208	2
	14,285	6,520	--	7,765
	--	N/A	--	--
	--	--	--	--
	17,420	6,520	10,899	1
	--	N/A	--	--
	--	N/A	--	--
	N/A	N/A	N/A	N/A
	--	--	--	--
	--	N/A	--	--
	--	--	--	--
	--	--	--	--

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Export All to Excel

Export All to PDF

Mail Owner “View Error Details by Error Type” Report

PAGE-BY: Source: Errors/Warnings:

Mail Owner		Level	Error Type	Error Code	# Errors	% Errors	% Errors National Average
20170381	MDXINVOICE3	Piece	Barcode Uniqueness	7705	6,520	100.00%	11.54%
			By/For	7140	6,520	100.00%	20.91%
			Mailer ID	7304	99	1.52%	18.73%
			Service Type	7403	6,520	100.00%	7.94%
20170788	MDXINVOICE8	Container	Mailer ID	7301	16	100.00%	2.89%
		Piece	Barcode Uniqueness	7703	4,691	75.56%	12.00%
				7705	6,208	100.00%	11.54%
			Nesting/Sortation	7854	936	15.08%	2.16%
	Service Type	7403	6,208	100.00%	7.94%		
20163414	MDXTESTER1	Container	Mailer ID	7301	1	1.16%	2.89%
		Handling Unit	OCI	M4000	4,448	100.00%	20.55%
				M4002	336	100.00%	0.20%
		Piece	Barcode Uniqueness	7703	1,410	7.40%	12.00%
				7705	1	0.01%	11.54%
				7117	374	1.96%	0.40%
			By/For	7120	374	1.96%	0.44%
				7140	8,139	42.73%	20.91%
	Service Type	7403	2	0.01%	7.94%		

Mail Quality Reports

New Report: “View Errors by Error Type (Mail Preparer and Mail Owner)”

Quality Reports



Mail Quality (eDoc Submitter)

Owner:

Administrator

Modified: 1/12/14 4:14:00 AM

This folder contains Mail Quality (eDoc Submitter) reports.



Mail Quality (Mail Owner)

Owner:

Administrator

Modified: 1/12/14 4:05:58 AM

This folder contains Mail Quality (Mail Owner) reports.



Mail Quality (Mail Preparer)

Owner:

Administrator

Modified: 1/12/14 4:05:58 AM

This folder contains Mail Quality (Mail Preparer) reports.



Mail Quality (Owner & Preparer)

Owner:

Administrator

Modified: 1/12/14 4:16:49 AM

View Errors by Error Type (Mail Owner & Mail Preparer)

PAGE-BY:

 Source: Errors/Warnings:

Date

Mail Owner		Mail Preparer		Level	Error Type	Error Code	# Errors	% Errors	% Errors National Average
20170381	MDXINVOICE3	20170381	MDXINVOICE3	Piece	Barcode Uniqueness	7705	6,520	100.00%	11.54%
					By/For	7140	6,520	100.00%	20.91%
					Mailer ID	7304	99	1.52%	18.73%
					Service Type	7403	6,520	100.00%	7.94%
20170788	MDXINVOICE8	20170788	MDXINVOICE8	Container	Mailer ID	7301	16	100.00%	2.89%
				Piece	Barcode Uniqueness	7703	4,691	75.56%	12.00%
						7705	6,208	100.00%	11.54%
					Nesting/Sortation	7854	936	15.08%	2.16%
	Service Type	7403	6,208	100.00%	7.94%				
20163414	MDXTESTER1	20163414	MDXTESTER1	Container	Mailer ID	7301	1	1.16%	2.89%
				Handling Unit	OCI	M4000	4,448	100.00%	20.55%
						M4002	336	100.00%	0.20%
				Piece	Barcode Uniqueness	7703	1,410	7.40%	12.00%
						7705	1	0.01%	11.54%
						7117	374	1.96%	0.40%
					By/For	7120	374	1.96%	0.44%
						7140	8,139	42.73%	20.91%
Service Type	7403	2	0.01%	7.94%					



Invoicing for Full-Service errors will be activated in July 2014

Verification	Checks that...	Threshold
Service Type ID	STID is appropriate for the class of mail and service level of the mailpiece	2%
Mailer ID	MID is valid	2%
Unique Piece Barcode (IMb), Tray Barcode (IMtb), and Container Barcode (IMcb)	Are across all mailings for 45 days, excluding some small mailings <ul style="list-style-type: none">Exception: mailings with < 10,000 pieces can use the same serial number, if postage is affixed to each piece at the same price or the pieces are of identical weight and separated by price	2%
Co-Palletization	Mailings have an eDoc submitted by both the origin facility and consolidator to describe the movement of trays and sacks	5%
Entry Facility	Location listed in the eDoc is valid	5%
By/For	Information includes appropriate Mail Owner and Mailing Agent identification <ul style="list-style-type: none">Exception: By Mail Owner, mailings with <5,000 pieces are not required to perform the By/For association	5%

Mailers will be expected to be below thresholds before activation

Full-Service verification results are already available via MicroStrategy reports

- **Mail quality errors should be corrected before July 2014**
 - **Reports may be utilized today to identify existing mail quality errors**
 - **It is important to begin correcting any errors as soon as possible in preparation for invoicing**
- **If mail quality errors are above the established thresholds in July the Full-Service discount will be forfeit as a penalty**

Full-Service Invoices - July 2014

- **Total Full-Service volume for previous calendar month used to evaluate if established thresholds met for electronic verifications**
 - **If thresholds met, no invoice generated**
 - **If thresholds exceeded, invoice is generated 10 days after month end**
- **Within 10 days of invoice generation, mailer may request a review**
- **BMS reviews. Mailer contacted with results**

Verification	Threshold
Service Type ID	2%
Mailer ID	2%
Unique Piece Barcode (IMb), Tray Barcode (IMtb), and Container Barcode (IMcb)	2%
By/For	5%
Co-Palletization	5%
Entry Facility	5%



UNITED STATES
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Seamless Acceptance Tab

Seamless

MAILER SCORECARD		OCTOBER 2012					
MAILER PROFILE		Verifications					
MAILER PROFILE		Full-Service Electronic	eInduction	Seamless	Manual Sampling	Entry Point	
Seamless							
eDoc Submitter	Total	94539996	94539997	94539986	94540743	4433945	
		3JordanL	4JordanL	Dog Treats	SASP CAT1	SHAPIRO PERFECT MAILING COMPANY	
CRID Seamless Status	--	None	None	Seamless	None	Seamless	
# Seamless Acceptance Jobs	1	0	0	1	0	0	
# Bypass Seamless Acceptance Jobs	0	0	0	0	0	0	
# Seamless Acceptance Containers	1	0	0	1	0	0	
# Seamless Acceptance Handling Units	0	0	0	0	0	0	
# Seamless Acceptance Pieces	0	0	0	0	0	0	
Sampling Quality Score	--	N/A	N/A	N/A	N/A	50.00%	
% Volume Seamless Acceptance	0.00%	N/A	N/A	N/A	N/A	0.00%	
% Seamless Acceptance Jobs not Auto-Finalized	100.00%	0.00%	N/A	0.00%	0.00%	0.00%	
Piece Scan Rate	0.00%	N/A	N/A	N/A	N/A	N/A	
Adjusted Piece Scan Rate	0.00%	N/A	N/A	N/A	N/A	N/A	
% Nesting/Sortation Errors (MPE)	0.00%	N/A	N/A	N/A	N/A	N/A	
% Nesting/Sortation Errors (Manual Sampling)	0.00%	N/A	N/A	0.00%	0.00%	N/A	
% Nesting/Sortation Errors (eDoc)	0.00%	N/A	N/A	N/A	N/A	N/A	
% Entry Facility Errors	0.00%	N/A	N/A	0.00%	N/A	N/A	
% COA Errors	0.00%	N/A	N/A	N/A	N/A	N/A	
% DPV Errors	0.00%	N/A	N/A	N/A	N/A	N/A	
% Mail Characteristic Errors	0.00%	N/A	N/A	N/A	N/A	N/A	
% Postage Errors	0.00%	N/A	N/A	N/A	N/A	N/A	
% Weight Errors	0.00%	N/A	N/A	N/A	N/A	N/A	
% Undocumented Pieces	39.32%	N/A	N/A	N/A	N/A	N/A	
Postage Adjustment Factor (PAF)	--	0.000	1.000	1.000	0.000	0.000	

Legend

- Percentage metric value has improved by more than 5% from previous month
- Percentage metric value has declined by more than 5% from previous month
- Exceeds Threshold



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