

USPS Package Returns Comparison

	Merchandise Return Service (MRS)	USPS Return Services	Parcel Return Service (PRS)	Parcel Return Service-Full Network (NSA Only)	Bulk Parcel Return Service (BPRS) (Endorsement Only)	Business Reply Mail (BRM) Parcels	Return on Your Own (ROYO)	First-Class Package Return Service, 1 lb.
Products	Priority Mail, First-Class Package Return Service, Ground Return Service	Priority Mail Return Service, First-Class Package Return Service, Ground Return Service	PRS	PRS-Full Network	Standard Mail parcels, Parcel Select Lightweight machinable parcels	Priority Mail, First-Class Mail	Priority Return Service, First-Class Package Return Service	First-Class Package Return flat rate service up to 1 lb.
Minimum Annual Volume	None	10,000 (for Scan Based Payment)	Determined by PRS vendor	Depends on NSA Agreement	10,000 each returns facility	None	None	Depends on NSA Agreement
Extra Services	Insurance, Registered Mail, Special Handling, Pickup on Demand, Return Receipt for Merchandise	Insurance (less than \$500) available for purchase by customer at USPS retail locations only	Certificate of Mailing available for purchase by customer at USPS retail locations only	N/A	N/A	N/A	All Extra Services by class of mail	Insurance under and over \$500 and/or Signature Confirmation
Transportation Method	Air or ground ¹	Air or ground ¹	Ground	Ground	Ground	Air or ground ¹	Air or ground ¹	Air or ground ¹
Permit Type	Return Services	Return Services	Return Services	Return Services	No permit required	Business Reply Mail parcels	N/A	Return Services
Annual Permit Fee Plus Account Maintenance Fee	N/A if customer ships 1 outbound piece per year	N/A if customer ships 1 outbound piece per year	N/A ²	N/A if customer ships 1 outbound piece per year	No — customer is responsible for paying the \$3.10 per-piece surcharge	No — but required for high-density pricing	N/A	N/A if customer ships 1 outbound piece per year
Postage Calculation	Single-piece weight and zone or flat rate	Scan Based Payment at average uniform per-piece price, adjusted monthly	Postage plus PRS vendor fees	Scan Based Payment at average uniform per-piece price, adjusted monthly	Flat rate per piece	Single-piece weight and zone plus a per-piece surcharge	Retail single-piece weight and zone or flat rate	Flat rate per piece (based on NSA)
Centralized Account Processing System (CAPS)	Optional	Debit required	N/A	Debit required	Optional	Optional	N/A	Debit required
Payment	Advance deposit account	CAPS	Determined by PRS vendor	CAPS	Advance deposit account	Advance deposit account	N/A	CAPS
Assistance for Onboarding to USPS Cloud or Application Programming Interface (API) Label Tools	Technical Integration Specialist	Technical Integration Specialist	Technical Integration Specialist	Technical Integration Specialist	Technical Integration Specialist	Technical Integration Specialist	Technical Integration Specialist	Technical Integration Specialist
Label Generation (IMpb required except for ROYO)	USPS Web Tools API, Merchant Returns Label Tool, privately printed labels, Click-N-Ship for Business Pro	Merchant Returns Label Tool, privately printed labels	Privately printed labels	Merchant Returns Label Tool, privately printed labels	Privately printed labels	Privately printed labels	Retail generated (IMpb <i>not</i> required)	Merchant Returns Label Tool, privately printed labels
Print and Deliver Return Label Service	N/A	Yes	Yes	N/A	N/A	N/A	N/A	N/A
IMpb Banner Text	USPS Tracking Number (unless Registered Mail or Insurance over \$500 is included)	USPS Tracking Number	USPS Parcel Return Service	USPS Tracking Number	USPS Tracking Number	USPS Tracking Number	All available retail options	USPS Tracking, insurance over \$500, Signature Service
Label Certification	National Customer Support Center (NCSC), unless shipping labels created via USPS Web Tools API, Merchant Returns Label Tool, Click-N-Ship for Business	NCSC, unless labels created via Merchant Returns Label Tool	NCSC	NCSC, unless labels created via Merchant Returns Label Tool	NCSC	NCSC	N/A	NCSC, unless labels created via Merchant Returns Label Tool
Shipping Services File v1.6 or Higher	No	May be required ³	Required for PRS vendor	May be required ³	No	N/A	N/A	May be required ³
Access Options	Collection box, Pickup Services, USPS retail locations	Collection box, Pickup Services, USPS retail locations	Collection box, Pickup Services, USPS retail locations	Collection box, Pickup Services, USPS retail locations	Collection box, Pickup Services, USPS retail locations	Collection box, USPS retail	Pickup Services, USPS retail locations	Collection box, Pickup Services, USPS retail locations

¹ Allowed in air only when contents are eligible for air transportation.

² PRS annual fees and account maintenance fees are paid by the PRS vendor.

³ If stated in Negotiated Service Agreement (NSA).

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